



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

23-MAR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

742939

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door frame) 1FTYR14VXXPB22483	Vehicle Make FORD TRUCK	Vehicle Model RANGER	Vehicle Year 1999	Current Odometer Reading
Purchase Date 01-SEP-2000	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 4	Date(s) of Failure(s) 09-OCT-2000 Mileage at Failure(s) 29500 65	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
---	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I PURCHASED THIS VEHICLE USED (UNDER WARRANTY) IN 9/00. I MADE A TRIP TO MARYLAND ON 10/09/00. ENROUTE I HAD TO MAKE A PANIC STOP AND THE BRAKE PEDAL WENT TO THE FLOOR. ON NORMAL STOPS THE BRAKES SEEM TO WORK FINE. I REPORTED THE INCIDENT TO CENTURY FORD. THEY ADVISED ME THAT THE SYSTEM WAS WORKING FINE. OVER THE WINTER MONTHS ON A HARD STOP ON SNOW COVERED ROADS THE ABS SYSTEM DID NOT SEEM TO WORK. I AGAIN REPORTED IT TO THE DEALER. ON 3/9/01 I STOPPED TO GET GAS AND AFTER FILLING UP I PROCEEDED TO THE FUEL DESK TO PAY(APROX.25-40 FT.). I APPLIED THE BRAKES AND THE PEDAL WENT TO THE FLOOR AND THE FRONT BUMPER HIT THE GUARD RAIL AT THE BUILDING. I IMMEDIATLY WENT TO THE DEALER AND ADVISED THE SERVICE DEPT. OF WHAT HAPPENED. THEY SCHEDULED IT IN ON 3/12/01 AND FOUND "LEFT REAR AXLE TO

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.