



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

20-MAR-2001

Ord. or

rt. dt

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rp. hr

Reference No.

742775

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date: / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)		Vehicle Make DODGE	Vehicle Model AVENGER	Vehicle Year 1999	Current Odometer Reading
Purchase Date 01-JAN-2001	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☐ New ☒ Used	City State Zip Code		No Cylinders		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failure	Date(s) of Failure(s) Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I BOUGHT AN AVENGER AFTER MY INTREPID WAS WRECKED IN 12-2000. WHEN I OWNED THE INTREPID, WHICH WAS PURCHASED IN FEB. 2000, I BROUGHT IT IN TO THE DEALER WITHIN A COUPLE OF MONTHS TO BE CHECKED BECAUSE THERE WAS A VIBRATION IN THE FRONT END, ESP. WHEN BRAKING WHILE GOING DOWN A STEEP HILL. I FELT THE ROTORS MIGHT BE WARPING. AFTER PAYING A \$25.00 INSPECTION FEE, THE SERVICE MANAGER SAID THAT HIS MECHANIC COULD NOT FIND ANY VIBRATION IN THE ROTORS. I STATED THAT THEY WOULD NEED TO DRIVE THE CAR DOWN A STEEP HILL. THE MANAGER STATED THAT BRAKES WERE NOT COVERED AFTER 12,000 MILES ANYWAY. A COUPLE OF MONTHS LATER, I NOTICED THAT THERE WAS A LOUD SQUEAL COMING FROM THE BRAKES WHEN STOPPING AT ANYTIME. I WENT BACK TO THE DEALER. I MENTIONED THAT THE VIBRATION WAS STILL H.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.