



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

20-MAR-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

742765

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GTEK14H9SZ561303	GMC	SIERRA	1995	

Purchase Date 01-SEP-1995	Dealer's Name _____	Engine Size (CID/CC/L) 305	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10312000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 20	Date(s) of Failure(s) 05-MAY-1997 Mileage at Failure(s) 14000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE WINDSHIELF WIPERS HAVE BEEN A PROBLEM FOR YEARS, BUT SINCE USE OF THIS TRUCK IS DISCRETIONARY AND OFF ROAD FOR THE MOST PART, I NEVER DID ANYTHING ABOUT IT. THE WIPERS FAILED COMPLETELY ON AN INTERSTATE AT NIGHT IN THE RAIN; I COULD NOT SEE ANYTHING. I ALSO COULD NOT SHAKE THE WIRING HARNESS OR TAP THE CIRCUIT BOARD TO GET IT TO START AGAIN, LIKE I HAVE DONE IN THE PAST. I WAS TOLD THERE IS A RECALL ON THIS (TSB#98043), BUT THE DEALER WHO TOOK OVER FOR THE ONE I BOUGHT IT FROM SAID THAT IT DOES NOT APPLY TO MY VEHICLE (VIN). WHY NOT? IT IS THE EXACT SAME PROBLEM ON THE SAME VEHICLE TYPE/SIZE/ETC. IF THE "RECALL" DOES NOT APPLY, IT SHOULD. THE NEW DEALER SAYS THEY WILL LOOK AT IT FOR \$75, AND THEN FIX IT (WITH PERHAPS A "CREDIT" BEING GIVEN FOR THE REPAIR). I FIGURE THAT THE \$75 IS TO PAY FOR THE FIX, TO

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.