



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

20-MAR-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

742722

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3P3ES47C4TT264644	PLYMOUTH	NEON	1996	

Purchase Date 01-MAY-1996	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150020	Part Name(s) ENGINE:GASKETS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 19-MAR-2001 Mileage at Failure(s) 74000 45	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE HAD REPEATED INCIDENTS OF GASKET FAILURE (BOTH) WITH THIS 1996 NEON. I'M AFRAID TO DRIVE MY CAR ANYWHERE AND RELY ON IT FOR WORK. AT THIS POINT I'M SICK OF HEARING OTHER NEON OWNERS COMPLAIN ABOUT THE GASKETS CRACKING AND LEAKING OIL, SMOKE COMING FROM THE BACK OF THE VEHICLE, ETC. CHRYSLER/DAIMLER IS ENDANGERING OUR LIVES. I HAD MY SPARK PLUGS CHANGED DURING A TUNE UP AND THE MECHANIC COULDN'T BELIEVE HOW SOAKED THEY WERE IN OIL. MY CAR COULD HAVE CAUGHT FIRE. HE SAID THE ENTIRE UNDERCARRIAGE OF MY CAR IS SOAKED IN OIL. CHRYSLER TRIED TO CHARGE ME FOR PREVIOUS REPAIRS AND SAID THEY HAD NO INHERENT PROBLEMS WITH THE CARS. BUT ONE OF THEIR EMPLOYEES, AND FORMER EMPLOYEES, HAVE TOLD ME IT'S A DESIGN DEFECT AND EVEN REPLACEMENT GASKETS WILL CRACK. IT'S A PROBLEM WITH THE POW

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.