



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

18-MAR-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_lr _____

Reference No.

742634

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) 1B3EJ46XXVN511645	Vehicle Make DODGE	Vehicle Model STRATUS	Vehicle Year 1997	Current Odometer Reading
Purchase Date 01-JUL-1998	Dealer's Name _____		Engine Size (CID/CC/L) 2.4L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000 05150021	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM ENGINE:GASKETS:VALVE COVER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 24-NOV-1998 42372 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HEAD GASKET - HAVE HAD TO REPLACE TWO (2) HEAD GASKETS DUE TO LEAKS IN THREE YEARS. FIRST ONE COST A DEDUCTIBLE OF \$500 AND THE SECOND ONE WILL COST ME \$250, ALTHOUGH I KNOW THAT DODGE HAS ISSUED TECH BULLETINS TO ADDRESS INSTALLATION PROBLEMS. DODGE DID THE GOOD WILL BIT IN BOTH CASES BY SUPPOSEDLY SPLITTING THE COST 50/50. THIS IS AN OUTRAGE THAT CONSUMERS ARE REQUIRED TO PAY SUCH HEFTY FEES FOR INFERIOR/FAULTY DESIGNS. BRAKES - APPARENTLY THE DESIGN OF THE CALIPERS INCLUDES A CYLINDER MADE OF SOME TYPE OF PLASTIC. THIS PLASTIC IS NOT ABLE TO WITHSTAND THE HEAT OF NORMAL BRAKING OPERATIONS AND WILL NOT CONTRACT PROPERLY WHEN COOLED DOWN. BECAUSE OF THIS THE CALIPER STICKS IN AN EXTENDED POSITION WHICH CASUSES THE DISC PAD TO STAY IN CONSTANT CONTACT WITH THE ROTOR.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.