



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

17-MAR-2001

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Reference No.

742590

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
SALJY1246VA719329	LAND ROVER	DISCOVERY	1997	

Purchase Date 01-APR-2000	Dealer's Name	Engine Size (CID/CC/L) 4.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City State Zip Code	No Cylinders	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Sport Util ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07360000	Part Name(s) POWER TRAIN TRANSFER CASE (4-WHEEL DRIVE)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 29-JAN-2001 40071 Mileage at Failure(s) 35	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag ☐ Yes ☒ No	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE CAR BROKE DOWN ON THE HIGHWAY BUCKING AND HESITATING WHILE TRAVELING APPROX. 35MPH. AFTER PULLING INTO BREAKDOWN LANE CAR WAS TOWED TO LANDROVER OF HANOVER (MA). THEY REPORTED THAT THE TRANSFER BOX "SPLIT IN HALF" CAUSING ADDITIONAL DAMAGE TO THE TRANSMISSION. THE QUOTE RECEIVED AT THAT TIME WAS \$14,000. NOT TRUSTING THAT DEALER, THE CAR WAS TOWED TO LAND ROVER METROWEST (MA). THEY REPLACED THE TRANSFER BOX AND REPORTED THAT THE TRANSMISSION SHOULD BE OK. 2 WEEKS LATER THE TRANSMISSION FAILED. METROWEST THEN REPLACED THE TRANSMISSION. THERE WAS NO EXPLANATION FOR THE FAILURE OF THE TRANSFER BOX AND TRANSMISSION. THE COST WAS UPWARDS OF \$5,000 WITH A USED TRANSMISSION AND TRANSFER BOX. THE VEHICLES WARRANTY RAN UP IN AUGUST OF 2000. 5 MONTHS F

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.