Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258

Date Received: 12-MAR-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
op_ltr ____ ____

Reference No.: 742330

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Location of number on vehicle)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
SALPV1246SA313453	LAND ROVER	RANGE ROVER	1995	

Purchase Dat		Engine Size	
01-APR-2098	Dealer's Name_____	(CID/CC/L 4.0	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio
☐ New ☒ Used	City_____ State_____ Zip Code_____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
02470000 05100000	SUSPENSION:SINGLE AXLE:REAR:AIR SUSPENSION SYSTEM ENGINE	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s) / Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
4	31-DEC-2000 138600 35	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE AIR BILLOWS FAILED UNDER NORMAL CIRCUMSTANCES, IT TOOK THE DEALER APPROX. 1 MONTH TO REPAIR AT A COST OF $1,600. WITHIN 24 HOURS OF RECEIVING THE VEHICLE BACK, THE ENGINE SIEZED. THE MANUFACTURER WAS TO ATTEMPT TO REPAIR WITH A REFURBED ENGINE, (ESTIMATED REPAIR COST TO BE APPROX. $3,000 - $6,000.) IT HAS BEEN OVER TWO MONTHS, AND THE DEALER HAS NOT PROGRESSED AT ALL WITH THE REPAIR. THE DEALER HAS ALSO REFUSED A LOANER VEHICLE, OBVIOUSLY DUE TO THE EXTENDED TIME REQUIRED TO ATTEMPT THE REPAIR. THE DEALER HAS FAILED TO COMMUNICATE ANY PROGRESS TO DATE. ALL COMMUNICATIONS HAVE BEEN MADE BY MYSELF IN AN EFFORT TO INQUIRE ABOUT ANY PROGRESS. NONE TO DATE TO REPORT. I AM EXTREMELY FRUSTRATED AT THE LEVEL OF SERVICE RECEIVED TO DATE, AND AM SUSPICIOUS OF THE H

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.