



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

11-MAR-2001

Ord. or
rt. dt
pd. rt
up. hr

Reference No.

742238

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2NE5432NC225765	PONTIAC	GRAND AM	1992	

Purchase Date 01-NOV-2093	Dealer's Name _____	Engine Size (CID/CC/L) <u>4</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	--	--	---	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01120000	Part Name(s) STEERING COLUMN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) <u>09-MAR-2001</u> Mileage at Failure(s) <u>95000</u> Mileage at Failure(s) <u>35</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
---	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE APPROACHING A INTERSECTION WHERE I INTENDED ON TURNING, HALF-WAY INTO THE TURN THE ADJUSTABLE STEERING COLUMN BECAME UNLOCKED AND WAS ABLE TO MOVE UNINTERRUPTED BOTH UP AND DOWN, WHILE THIS DID NOT STOP MY ABILITY TO TURN...ANOTHER DRIVER WHO MIGHT CONCENTRATE ON THE MOVEMENT VICE COMPLETING THE TURN WOULD MOST LIKELY HAVE HAD AN ACCIDENT. PLEASE REVIEW YOUR DATABASE FOR ANY OTHER OCCURANCES AND ANY POSSIBLE RECALLS. WHILE THIS IS A '92, IT ONLY HAS ONE SCRATCH (NON-ACCIDENT) AND TO ME...IS WORTH MUCH MORE THAN WHATEVER "BLUE BOOK" SAYS IT IS...I HAVE FOUND THREE (3) "STEERING COLUMN" PROBLEMS, WHILE NOT REPORTED FOR '92S, THEY MAY BE RELATED; 91VO18000, 96V249000, 98V320000. THANK YOU. I WILL BE FORWARDING THIS PROBLEM TO THE MANUFACTURER BUT I WOULD LI

CONFIDENTIAL - NHTSA USE ONLY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.