



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

05-MAR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

741926

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
SALDH1283PA921127	LAND ROVER	CLASSIC	1995	
Purchase Date 01-AUG-2093	Dealer's Name _____		Engine Size (CID/CC/L) 3.9 LI	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12262000	Part Name(s) INTERIOR SYSTEMS:SEAT AND SHOULDER BELTS AND BELT AN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) C1-JAN-2001 60000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE SEAT BELT ANCHORS (BOTH DRIVER, AND PASSENGER SIDE) HAS BEEN DAMAGED, DUE TO RE-
OCCURRING RUST PROBLEM (WHERE THEY ATTACH TO THE VEHICLE) WHICH MFGFR REPAIRED ONCE, BUT
REFUSES TO ONCE AGAIN, STATING THE RUST IS A COSMETIC CONDITION. I WAS INSTRUCTED TO
OBTAIN AN ESTIMATE FOR REPAIR, HOWEVER WHEN I SUBMITTED SEVERAL (PER REPS. REQUEST, THE
CLAIM WAS DENIED., NOW THAT ONE MOUNT HAS BECOME COMPLETELY UNATTACHED FROM THE
VEHICLE, THE COMPANT STATES THEY WONT REPAIR THE FAILURE AS THE VEHICLE IS NOW 1 YEAR OUT
OF ITS COROSSION WARRANTY). I HAVE COMPLAINED ABOUT THE RUST/ SAFETY ISSUE SINCE THE
VEHICLE WAS NEW! THERE ARE A LIMITED NUMBER OF THESE VEHICLES IN NORTH AMERICA, HOWEVER,
EVERY VEHICLE HAS THE ISSUE OF MAJOR RUST IN THE LOWER DOOR SILL AREA WHERE THE SEAT BELT

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.