

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

04-MAR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

741889

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or back of instrument)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
4TAPM62N2VZ265550	TOYOTA TRUCK	TACOMA	1997			
Purchase Date 01-FEB-2000	Dealer's Name _____	Engine Size (CID/CC/L) 2.4	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02615000 07200000 15911000	Part Name(s) WHEELS:LUGS:NUTS:BOLTS POWER TRAIN:TRANSMISSION:STANDARD:MANUAL EQUIPMENT:OWNERS MANUAL INFORMATION	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 1	Date(s) of Failure(s) 01-AUG-2000 32580 Mileage at Failure(s) 40	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DATE OF PURCHASE TOYOTA OF SOMERSET REPORTED THIS WAS A SECOND BUYER. THEY REPORTED A LADY HAD OWNED THE VEHICLE. THROUGH CARFAX I FOUND ME TO BE THE 5TH OWNER. THEY DID NOT HAVE THE WARRANTY INFORMATION IN WITH THE MANUAL INFORMATION. THEY DID NOT SUPPLY THIS AT TIME OF PURCHASE AND HAS NOT OFFERED UPON REQUEST. THEY SAID THEY WOULD HONOR THE SERVICE. UPON THE REVERSE COMING OUT THERE WAS DISAGREEMENT AND THE SERVICE MANAGER, MR. TURPIN AND MR. JOHNSON WERE VERY ADAMANT AND REFUSED TO HONOR THE MFG. WARRANTY ON THE DRIVE TRAIN. THEY FIRST ASKED \$700 AND THEN NEGOTIATED FOR \$450. WHICH I REFUSED. NEEDLESS TO SAY WE DO NOT HAVE ANY CORRESPONDENCE BUT I STILL HAVE TO DRIVE WITHOUT REVERSE IN MY VEHICLE. THIS IS WHY I DID NOT REPORT THE LUG NUTS BREAKING AND CAUS

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.