



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

28-FEB-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

741690

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34X6SUC07904	FORD TRUCK	EXPLORER	1995	

Purchase Date 01-AUG-2097	Dealer's Name _____	Engine Size (CID/CC/L 6CYL 4)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure 2	Date(s) of Failure(s) 14-APR-2098 55706 Mileage at Failure(s) 75	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

IT SHOULD BE NOTED THAT FREEDOM FORD IS THE DEALERSHIP THAT PROVIDED A \$2,772.85 ESTIMATE TO REBUILD THE TRANSMISSION AGAIN. WE PURCHASED THE VEHICLE FROM COLORADO SPRINGS JEEP/EAGLE INC. THE TRANSMISSION HAS FAILED TWICE. THE FIRST TIME AT 55706 MILES, REBUILT AT A COST OF \$2,628.92. NOW IT HAS FAILED A SECOND TIME WITH AN ADDITIONAL 51644 MILES ON THE ODOMETER. THIS VEHICLE HAS BEEN USED MOSTLY FOR HIGHWAY DRIVING, AS I COMMUTE A 101 MILES EACH DAY. IT HAS NOT BEEN USED TO TOW AND HAS ONLY BEEN USED IN 4-WHEEL DRIVE DURING SNOW STORMS. THE UPKEEP AND MAINTENANCE ON THE VEHICLE HAS NEVER BEEN NEGLECTED AND THERE IS NO REASON THAT THE TRANSMISSION SHOULD HAVE FAILED UNLESS THERE IS A MANUFACTURER DEFECT. I HAVE CONTACTED FORD AND WAS TOLD THERE WAS NOTHING THEY CO

COPIED FROM A FILE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.