



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

27-FEB-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

741658

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door) 1FAPP6242NH149246	Vehicle Make FORD	Vehicle Model THUNDERBIRD	Vehicle Year 1992	Current Odometer Reading
Purchase Date 01-APR-2093	Dealer's Name _____		Engine Size (CID/CC/L) 3.8L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbelt ☐ 2-Point Bel	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150000	Part Name(s) ENGINE:OTHER PARTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 27-FEB-2001 Mileage at Failure(s) 92000 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE MISSING. WATER IN CYLINDER. HEAD CRACKED/GASKET BLOWN. DEALER WILL DO NOTHING FOR THERE IS NO RECALL BUT STATES THIS ENGINE HAS A REPUTATION FOR CRACKING HEADS. STATES 94-95 MODELS RECALLED HEADS BUT NOT '92. DEALER UNABLE TO GET REPLACEMENT HEAD. STATES NEWLY DESIGNED HEAD WON'T BE RELEASED UNTIL MID SUMMER AND CANNOT GET THE PART TO FIX MY CAR. 3 REPAIR SHOPS REPEATED "THOSE ARE BAD TO CRACK HEADS" AND ARE UNABLE TO GET REPLACEMENTS. PARTS STORES ARE UNABLE TO GET THIS HEAD. MANUFACTURER STATED WITH NO RECALL, THEY WILL DO NOTHING. STATED THEY HAVE NO ACCESS TO PARTS INFORMATION... THIS IS OBVIOUSLY A KNOWN PROBLEM BUT FORD WILL NOT ACKNOWLEDGE IT. I HAVE A BROKEN CAR AND NO WAY TO FIX IT.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.