



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

25-FEB-2001

Ord. or

rt. dt

pd. rt

rp. ltr

Reference No.

741514

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1MELM5842SG603062	MERCURY	SABLE	1995	

Purchase Date 01-JAN-2000	Dealer's Name _____	Engine Size (CID/CC/L) 3.8L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Util ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021 05260000	Part Name(s) ENGINE-GASKETS:VALVE COVER ENGINE COOLING SYSTEM:THERMOSTAT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 22-FEB-2001 123000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN WE PURCHASED THE CAR, IT HAD 120,673 MILES. ABOUT 3 MONTHS AFTER WE BOUGHT IT, WE STARTED EXPERIENCING PROBLEMS WITH THE CAR OVERHEATING. THE TEMP INDICATOR WOULD RISE TO HOT, STAY THERE FOR ABOUT A MINUTE OR MORE AND THEN GO BACK TO NORMAL. WE PUT IN A NEW THERMOSTAT, BUT OCCASIONALLY THE CAR WOULD OVERHEAT. BY THE TIME WE PULLED OVER TO STOP THE CAR, THE TEMP GAUGE WOULD RETURN TO NORMAL. THIS HAS CONTINUED, INTERMITTENTLY, UNTIL LAST THURSDAY. WHILE DRIVING HOME FROM WORK, THE TEMP GAUGE ROSE TO HOT, THE ENGINE STARTED TO MIS-FIRE AND I SAW BLUE SMOKE COMING OUT THE BACK. I MANAGED TO GET THE CAR HOME, BUT IT NEVER STARTED AGAIN. WHEN WE CHECKED THE OIL, IT WAS UP A QUART. (MY GUESS IS ANTI-FREEZE IN THE CRANKCASE.) LOOKS LIKE A BLOWN HEAD GASKET. I HA

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.