



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

24-FEB-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

741437

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3FCMF53G2RJA02706		FLEETWOOD	BOUNDER	1994	
Purchase Date 01-NOV-2094	Dealer's Name _____		Engine Size (CID/CC/L) 460	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000 10120000 00000000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM VISUAL SYSTEMS:GLASS:WINDOW:DOOR AND SIDE NON-VEHICLE LETTERS (ASSIGNED BY ODI ONLY)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 22-APR-2000 Mileage at Failure(s) 36500 30	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AS FIRST OWNERS OF THIS RV, WE HAVE EXPERIENCED MORE THAN OUR SHARE OF PROBLEMS, THE LATEST OF WHICH THE MANUFACTURER REFUSES TO ACCEPT RESPONSIBILITY FOR. THE THERMOPANE WINDOWS ON THE COACH HAVE SEALS THAT LEAK. ALL BUT (2) OF THE COACH WINDOWS HAVE THIS PROBLEM. THE WINDSHIELD AND ENTRY DOOR SEEM FINE FOR NOW. THE WINDOWS HAVE SO MUCH CONDENSATION FORMING WITHIN THE PANES OF GLASS, VISION IS SEVERLY OBSTRUCTED. THE DRIVER'S WINDOW, AND ALL COACH WINDOWS HAVE THE SAME PROBLEM, ALTHOUGH TO VARYING DEGREES. VISION FROM THE DRIVER'S WINDOW IS COMPLETELY OBSTRUCTED AS ARE ALL COACH WINDOWS ON THAT SIDE OF THE RV. THE PASSENGER SIDE HAS VARYING DEGREES OF IMPAIRITY. FLEETWOOD RESPONDED TO THE COMPLAINT (AFTER THE DEALER AGREED WITH US THAT THERE WAS

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.