



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

22-FEB-2001

Ord. or
rt. dt
pd. rt
up. hr

Reference No.

741342

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2WJ52M8WF284556	PONTIAC	GRAND PRIX	1998	

Purchase Date 01-APR-2098	Dealer's Name _____	Engine Size (CID/CC/L) <u>3.1 L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12110000	Part Name(s) INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) <u>15-MAR-2000</u> Mileage at Failure(s) <u>51784</u> Mileage at Failure(s) <u>0</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u>0</u>	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

IN MAY OF 2000 MAY AIR BAG LIGHT ON MY DASH BOARD INDICATED A PROBLEM BY STAYING ILLUMINATED. FIERER PONTIAC, HAMILTON, OHIO REPAIRED A "CONNECTOR" WHICH COST \$498.50. IN FEBRUARY 01 I NOTICED THE AIR BAG LIGHT WAS ILLUMINATED AGAIN. SINCE I HAVEN'T BEEN DRIVING THE CAR I ASKED MY WIFE HOW LONG THE LIGHT HAD BEEN ON. SHE SAID THAT IT HAD BEEN ON FOR AS LONG AS SHE COULD REMEMBER (AT LEAST 6 MONTHS) AND SHE THOUGHT THAT IT WAS SUPPOSED TO BE ILLUMINATED. I TOOK THE CAR (98 PONTIAC GRAND PRIX SE) BACK TO THE SAME DEALERSHIP AND NOW THEY WANT TO CHARGE ME ANOTHER \$420.00 TO FIX IT AGAIN. THIS TIME THEY SAY IT'S A BAD MODULE. I HAVE A REAL PROBLEM PAYING ALMOST \$1000 TO KEEP THIS SAFETY EQUIPMENT OPERATING WHEN IT HAS NEVER BEEN USED (DEPLOYED). I AM OF THE BELIEF THAT SAFETY EQUIPMENT

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.