



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

18-FEB-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

741007

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP53U8SA244020	FORD	TAURUS	1995	

Purchase Date 01-MAR-2095 ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) 3.0 No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07200000 06400000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC FUJI:THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 02-FEB-2001 Mileage at Failure(s) 63810 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AT 45 MPH VEHICLE LOST POWER FROM TRANSMISSION TO WHEELS. IT SEEMED TO BE SLIPPING, AND THEN IT WOULD GRAB AND THE VEHICLE WOULD LURCH. AT TIMES THERE WAS LITTLE OR NO CONTROL OF THE VEHICLE. SUBSEQUENTLY, THE TRANSMISSION WAS CONSISTENTLY UPSHIFTING LATE AND DOWNSHIFTING EARLY, AND SOMETIMES SLIPPING. ONE REPAIR SHOP COULD NOT DETERMINE WHAT WAS CAUSING THE PROBLEM. GENE EVANS FORD QUICKLY DETERMINED THAT A FAULTY VEHICLE SPEED SENSOR WAS THE CAUSE. (THIS ALSO CAUSED THE CRUISE CONTROL TO BE INOP). THEY REPLACED THE SENSOR AND THE TRANSMISSION AND CRUISE CONTROL HAVE PERFORMED FLAWLESSLY. THE PART COST \$36.58. LABOR WAS \$305.46. THE TOTAL BILL CAME TO \$369.60. I CONSIDER THIS TO BE A SAFETY ISSUE, AND I WOULD LIKE FOR

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.