



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

07-FEB-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

740551

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Located at bottom of dashboard on driver's side)	Vehicle Make GMC	Vehicle Model JIMMY	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-NOV-2098 ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CCL) _____ ? No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____	☐ Sport Util ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13561003	Part Name(s) STRUCTURE:HATCHBACK LOCKS AND LATCHES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 500	Date(s) of Failure(s) 01-NOV-2098 Mileage at Failure(s) 200 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

YOUR FORM WOULD NOT ALLOW ME TO CORRECTLY FILL OUT THE INFORMATION FOR MY PROBLEMS. THE CAR CAN BE OFF OR RUNNING AT ANY SPEED FOR ME TO HAVE LOCK PROBLEMS. I FIRST NOTICED THE PROBLEMS SHORTLY AFTER I BOUGHT THE CAR AND THEY HAVE CONTINUED FOR OVER TWO YEARS IN SPITE OF THE DEALER HAVING REPEATEDLY TRIED TO FIX THE PROBLEMS. ALL MY DOOR AND REAR HATCH LOCKS HAVE FAILED HUNDREDS OF TIMES IN SPITE OF MY RETURNING THE CAR TO THE DEALERSHIP MANY TIMES. THE HATCH CAN POP OPEN IF I MERELY CLOSE ANOTHER DOOR. IT CAN POP OPEN IF I AM DRIVING DOWN THE ROAD. FREQUENTLY WHEN I AM DRIVING THE LOCKS WILL POP BACK OPEN IF I TRY TO LOCK THEM. THE LOCKS FAIL MANY TIMES WHEN THE CAR IS RUNNING IN SPITE OF MY HAVING TAKEN THE CAR TO THE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.