



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

258

Date Received

05-FEB-2001

Od_or

rt_dt

pd_rt

ip_ltr

Reference No.

740468

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Located at bottom of windshield on driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMYU24X2WUC79605	FORD TRUCK	EXPLORER	1998	

Purchase Date 01-JUL-2098 ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) V8/4.0 No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
--	--	--	---

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
--	---	---	--	---	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 027000000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 4	Date(s) of Failure(s) 01-FEB-2001 Mileage at Failure(s) 22600 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	--------------------------------	---------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY TIRES HAVE LEAKED AIR SINCE THE SUV WAS PURCHASED. I KNOW THIS HAS SOMETHING TO DO WITH THREAD SEPERATION. I THOUGHT I HAD A LEAK AND NEEDED A PLUG SEVERAL TIMES BUT NO PLUG WAS NECESSARY. I HAVE BEEN TO SEVERAL SERVICE STATIONS AND ALL HAVE TOLD ME THE THREAD OF ALL 4 TIRES IS 40% WORN OUT. THERE ARE ONLY 23000 MILES ON THIS SUV. THEY HAVE ALSO TOLD ME IT IS NOT SAFE TO DRIVE MY VEHICAL. I HAVE BEEN TO FIRESTONE IN REVERE MA AND THEY WANT 145 DOLLARS FOR TIRES. THEY TOLD ME THAT THEY ARE DEFECTIVE, BUT THAT NHTSA MADE A DEAL WITH FIRSTONE TO ALLOW THEM TO ONLY RECALL 15 INCH TIRES. THESE TIRES HAVE NOT BEEN RECALLED. THIS IS A TRAVESTY TO THE SAFETY OF AMERICANS AND A DISGRACE TO YOUR ORGANIZATION. THESE TIRES SHOULD ALL BE RECALLED AND REPLACED WI

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

05-FEB-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

740468

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Located at bottom of windshield on driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMYU24X2WUC79605	FIRESTONE	WILDERNESS AT	1900	

Purchase Date 01-JUL-2098 ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CCL) V8/4.0 No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 4	Date(s) of Failure(s) 01-FEB-2001 Mileage at Failure(s) 22600 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	--------------------------------	---------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY TIRES HAVE LEAKED AIR SINCE THE SUV WAS PURCHASED. I KNOW THIS HAS SOMETHING TO DO WITH THREAD SEPERATION. I THOUGHT I HAD A LEAK AND NEEDED A PLUG SEVERAL TIMES BUT NO PLUG WAS NECESSARY. I HAVE BEEN TO SEVERAL SERVICE STATIONS AND ALL HAVE TOLD ME THE THREAD OF ALL 4 TIRES IS 40% WORN OUT. THERE ARE ONLY 23000 MILES ON THIS SUV. THEY HAVE ALSO TOLD ME IT IS NOT SAFE TO DRIVE MY VEHICAL. I HAVE BEEN TO FIRESTONE IN REVERE MA AND THEY WANT 145 DOLLARS FOR TIRES. THEY TOLD ME THAT THEY ARE DEFECTIVE, BUT THAT NHTSA MADE A DEAL WITH FIRSTONE TO ALLOW THEM TO ONLY RECALL 15 INCH TIRES. THESE TIRES HAVE NOT BEEN RECALLED. THIS IS A TRAVESTY TO THE SAFETY OF AMERICANS AND A DISGRACE TO YOUR ORGANIZATION. THESE TIRES SHOULD ALL BE RECALLED AND REPLACED WI

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.