



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

258

Date Received

02-FEB-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

740356

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34X4NUD49825	FORD TRUCK	EXPLORER	1992	

Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CCL) _____ 4.0L No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 02100000	Part Name(s) ENGINE SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures 22	Date(s) of Failure(s) 02-NOV-2002 Mileage at Failure(s) 98 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FROM THE BEGINNING THE EXPLORER HAS HAD ENGINE VIBRATION,OIL LEAKAGE PROBLEMS,AT 98 MILES, OF BUYING THE EXPLORER FROM THE DEALER FROM BRAND NEW. AS TO DATE THE EXPLORER HAS NOT BEEN FIXED, AND WHEN I HAVE TAKEN THE EXPLORER IN TO BE FIXED,THEY ASK ME TO TAKE IT HOME FOR THEY DONE WANT TO FIX IT.I HAVE REPORTED IT TO THE ATTORNEY GENERALS OFFICE,AND FORD WROTE THEM A LETTER AND SAID THERE WASN'T ANYTHING WRONG,BUT THEY LYIED???? THE ENGINE HAS BEEN FIXED 22 TIMES FOR OIL LEAKS,TRANSMISSION 3 TIMES,VIBRATION 12 TIMES OR MORE,3 TIMES FOR THE ENGINE MISSING,3 TIMES FOR THE ENGINE BEENING NOISEY,AND ONE DEALER WORKED ON IT HAS SAID IT CAN'T BE FIXED, THAT FORD SHOULD REPLACE IT, BUT THIS WAS DENIED BY FORD AS THE DEALER HAD MADE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.