



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

258

Date Received

30-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

740144

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JG1MR3268MK618940	GEO	METRO	1991	

Purchase Date 01-OCT-2092 ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CCL) _____ LSI _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13730000	Part Name(s) STRUCTURE:HOOD ASSEMBLY:LATCHES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 28-JAN-2001 Mileage at Failure(s) 110000 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RESEARCHED THE NHTSA WEBSITE AND SHOWED A RECALL ON THE HOOD STRIKER ASSEMBLY UNIT! MY HOOD FLUNG OPEN IN THE MIDDLE OF THE INTERSTATE, CAUSING THE HOOD TO HIT THE MAIN WINDSHIELD AND CRACK! LUCKILY THE WINDSHIELD ITSELF DID NOT IMplode AND CAUSE SERIOUS DAMAGE OR DEATH TO ME! AND LUCKILY THE INTERSTATE WAS NOT BUSY, TO HAVE CAUSED A MAJOR ACCIDENT! I DID VIEWED MY VEHICLE. THE LATCH ITSELF IS NOT WORKING PROPERLY! ACCORDING TO THE RECALL, GM DEALER WILL REPLACE THE "BOLTS" TO PREVENT THE HOOD TO FLY OPEN. HOWEVER, THE PROBLEM IS THE WITHIN THE HOOD LATCH "ASSEMBLY" UNIT, THE LATCH ITSELF IS DEFECTIVE. IT DOES NOT "CATCH" ONTO THE "PRIMARY" LOCK OF THE HOOD LATCH. I BELIEVE IT IS ACTUALLY THE ENTIRE "HOOD LATCH" UNIT THAT NEEDS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.