



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

25-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

739921

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of dashboard on driver's side) 1FALP4440SF235906	Vehicle Make FORD	Vehicle Model MUSTANG	Vehicle Year 1995	Current Odometer Reading
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Purchase Date 01-OCT-2099 ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) 3.8L No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Util Truck ☐ Motorcycle	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150024	Part Name(s) ENGINE GASKETS VALVE COVER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s) 01-AUG-2000 82000 5	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

OVERHEATING, LOSS OF POWER, LOSS OF OIL, PROBABLE BLOWN HEAD GASKETS, TOOK TO DEALERSHIP 3 TIMES, DEALERSHIP STATED THEY WOULD REPLACE ENGINE (LONG BLOCK) DUE TO HEADS ON RECALL. GOT CAR BACK, THEY TEMP. REPLACED HEAD GASKETS UNTIL MOTOR ARRIVES IN 6 TO 12 WEEKS DUE TO HIGH VOLUME OF RECALLS. GOT CAR BACK, IN WORSE CONDITION THAN WHEN I TOOK IT TO THEM. TOOK IT BACK AGAIN BECAUSE THEY LEFT HOSES, BRACKETS UNHOOKED AND LOOSE. AND ALSO WITH THE SUSPENSION OF THE HEAD GASKETS NOT BEING CHANGED BECAUSE SAME HEAD BOLTS WERE IN MOTOR. THEY TOLD ME THAT THEY DID CHANGE HEAD GASKETS AND BOLTS AND IF THERE WAS ANY MECHANICAL PROBLEM THEY WOULD FIX IT. AND IF IT WAS ELECTRICAL I HAD TO FIX IT OR PAY THEM TO FIX IT. LEFT IT THERE, PICKED UP

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.