



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

23-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

739832

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1ZWFT61L0X5663276	MERCURY	COUGAR	1999	

Purchase Date 01-APR-2099 ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CCL) _____ VS _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
--	--	---	---

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
--	---	---	--	---	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05140000 02700000	Part Name(s) ENGINE-FLYWHEEL TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 3	Date(s) of Failure(s) 01-CC-2000 Mileage at Failure(s) 21000 Vehicle Speed at Failure(s) 35	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I NORMALLY BUY FOREIGN MADE AUTOS. BUT THIS CAR WAS GORGEOUS. IT HAS BECOME A LIVING NIGHTMARE. A FLYWHEEL WAS REPLACED AFTER SEVERAL TIMES TELLING THE DEALER THAT IT MADE A HORRIBLE SCREECHING NOISE AS IF THE KEY WAS ALREADY STARTED. THE NEXT PROBLEM IS THAT I HIT A POT HOLE IN DETROIT AND RUINED A RIM PLUS TIRE. I JUST RECENTLY HAD TO REPLACE 2 MORE TIRES THAT JUST SEEM TO WEAR OUT FOR NO REASON. I DON'T DO A WHOLE LOT OF DRIVING. LAST MONTH THEY REPLACED THE IAC SWITCH. NOW I NEED TO TAKE IT IN BECAUSE IT RIDES LIKE A RAGGEDY TRUCK. IT SHAKES AND WILL NOT HOLD THE ROAD. YOU CAN FEEL EVERY CRACK IN THE STREET. MY BOYFRIEND HAS A 88 OLDS AND I WOULD RATHER RIDE/DRIVE HIS CAR THAN THIS COUGAR. I STILL HAVE 1 YEAR ON MY LEASE AND YOU CAN BET I WIL

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond. This questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

258

Date Received

23-JAN-2001

Od_or _____
R_dt _____
Pd_rt _____
Ip_ltr _____

Reference No.

739832

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1ZWFT61L0X5663276	FIRESTONE	FIRESTONE	1900	

Purchase Date 01-APR-2099 ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CCL) _____ VS _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
--	--	---	---

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
--	---	---	--	---	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05140000 02700000	Part Name(s) ENGINE-FLYWHEEL TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 3	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s) 01-CC-2000 21000 35	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I NORMALLY BUY FOREIGN MADE AUTOS. BUT THIS CAR WAS GORGEOUS. IT HAS BECOME A LIVING NIGHTMARE. A FLYWHEEL WAS REPLACED AFTER SEVERAL TIMES TELLING THE DEALER THAT IT MADE A HORRIBLE SCREECHING NOISE AS IF THE KEY WAS ALREADY STARTED. THE NEXT PROBLEM IS THAT I HIT A POT HOLE IN DETROIT AND RUINED A RIM PLUS TIRE. I JUST RECENTLY HAD TO REPLACE 2 MORE TIRES THAT JUST SEEM TO WEAR OUT FOR NO REASON. I DON'T DO A WHOLE LOT OF DRIVING. LAST MONTH THEY REPLACED THE IAC SWITCH. NOW I NEED TO TAKE IT IN BECAUSE IT RIDES LIKE A RAGGEDY TRUCK. IT SHAKES AND WILL NOT HOLD THE ROAD. YOU CAN FEEL EVERY CRACK IN THE STREET. MY BOYFRIEND HAS A 88 OLDS AND I WOULD RATHER RIDE/DRIVE HIS CAR THAN THIS COUGAR. I STILL HAVE 1 YEAR ON MY LEASE AND YOU CAN BET I WIL

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond. This questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.