

Auto Safety Hotline

FOR AGENCY USE ONLY

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Date Received

20-JAN-2001

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Reference No.

739660

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G8ZJ5278YZ411952	SATURN	SL2	1997	

Purchase Date 01-JUL-2097 ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/CC/L) No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Util ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 4	Date(s) of Failure(s) 11-DEC-2000 Mileage at Failure(s) 73700 Vehicle Speed at Failure(s) 10	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRES WERE SOLD AS REPLACEMENTS FOR FIRESTONE AFNTY TRGT1 TUBLPS 18565R15 TIRES. THE TIRES WERE SOLD BY RUST TIRES, LLC D/B/A AUSTIN BLUFFS BIG O, 4496 AUSTIN BLUFFS PARKWAY, COLORADO SPRINGS, CO 80918, TELEPHONE #: 719-599-4555. I REQUESTED SIMILAR QUALITY IN AN ALL-WEATHER RADIAL TIRE TO THE TIRES BEING REPLACED. THE PRODUCTS SOLD DO NOT PERFORM SAFELY IN ANY AMOUNT OF SNOW AT ANY SPEED. AT APPROPRIATELY SLOW RATES OF SPEED, THE TIRES TEND TO LOSE TRACTION WHENEVER THE CLUTCH IS PUT IN AND WHEN BRAKING. THE CAR BEGINS TO SLIDE AT THOSE TIMES AND WHEN STARTING FROM A COMPLETE STOP. TIRES DO NOT SEEM TO GAIN ANY TRACTION UNTIL CAR IS IN THIRD GEAR. I HAVE NEVER HAD THIS TYPE OF PROBLEM WITH ANY OTHER ALL-WEATHER TIRES I'VE HAD OVER TH

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.