



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

19-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

739644

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WAUDG28D3YA142129	AUDI	A4	2000	

Purchase Date 01-APR-2000 ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) 1.8L No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000 03250000	Part Name(s) BRAKES:HYDRAULIC:SHOE-DISC BRAKE SYSTEM BRAKES:HYDRAULIC:ANTI-LOCK SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 23-JUL-2000 Mileage at Failure(s) 7000 Vehicle Speed at Failure(s) 75	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DURING HIGHWAY DRIVING IN THE RAIN, WATER DEVELOPS ON THE BRAKE PADS/ROTORS, CAUSING THE DELAY IN BRAKING. WATER BUILDUP SEEMS TO OCCUR AFTER ABOUT 2 MINUTES OF DRIVING IN MODERATE OR HEAVY RAIN. BRAKING DELAY IS ABOUT 1.5 SECONDS. WHEN BRAKES GRAB, THEY SOMETIMES GRAB UNEVENLY, PULLING THE CAR TO ONE SIDE OR THE OTHER, UNTIL ALL 4 CORNERS HAVE CLEARED THE EXCESS WATER...THEN NORMAL BRAKING RESPONSE RESUMES. I HAVE WORKED AS A PROFESSIONAL DRIVER, DRIVING DIFFERENT VEHICLES OVER LONG DISTANCES...THIS IS NOT NORMAL!!! I KNOW FROM ON-LINE FORUMS THAT AUDI HAS NOT DIAGNOSED THE PROBLEM, AND AS SUCH, DOES NOT HAVE A FIX OUT YET. I TRIED REPLACING BRAKE PADS, THIS DID NOT HELP.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.