



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

258

Date Received

18-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

739606

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B3ES47Y1YB121991	DODGE	NEON	1997	

Purchase Date 01-OCT-2000 ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CCL) 2.0 L No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____	☐ Sport Util Truck ☐ Motorcycle	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05450024	Part Name(s) ENGINE:GASKETS:VALVE COVER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 15-DEC-2000 Mileage at Failure(s) 31000 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SHORTLY AFTER BUYING THIS CAR IT STARTED TO SHOW OIL ON THE FLOOR, MOST CARS LEAK A LITTLE THOUGHT LITTLE OF IT. JANUARY 15 I SEEN A LARGE WET SPOT ON FLOOR AND INVESTIGATED IT TO FIND IT WAS THE LEFT REAR CORNER OF THE HEAD. TALKED TO CHRYSLER ABOUT THIS AND WAS INFORMED THAT IT WAS VERY COMMON. I REMINDED THEM THAT THERE WAS ONLY 32000 MILES ON THE CAR. WAS INFORMED I WAS OUT OF WARRANTY AND THEY WOULD GO TO 50% ON THE TOTAL BILL. I'VE SEEN WHERE THERE ARE A LOT LONGER WARRANTIES THAT ARE KEPT SECRET FROM US, IF THIS IS SO CAN YOU GET ME TO THE PLACE THAT I HAVE TO BE TO FIND THIS INFO SO THAT I MIGHT GET THIS RECTIFIED? IF NO RECALL IS GOING TO EVER HAPPEN ON AN ITEM THAT HAS BEEN KNOWN TO BE DEFECTIVE FOR A LONG TIME WHAT ARE WE TO DO?AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.