



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

18-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

739605

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU32X5TZB46391	FORD TRUCK	EXPLORER	1996	

Purchase Date 01-JUL-2098 ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/CC/L) No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures	Date(s) of Failure(s) 20-FEB-2000 Mileage at Failure(s) 40142 Vehicle Speed at Failure(s) 20	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INCIDENT OCCURRED IN FEBRUARY, 2000, PRIOR TO INFORMATION IN THE PRESS ABOUT TIRE FAILURE. MY SON AND HIS GIRLFRIEND STOPPED AT A TRAFFIC LIGHT AND WHEN THEY ACCELERATED THE CAR WAS DIFFICULT TO HANDLE AND MADE A LOUD NOISE. THEY WERE ABLE TO GET THE CAR TO THE SHOULDER AND CALLED FOR HELP. THEY REPORTED THAT THE TIRE WAS SHREDDED AND THAT ALL THAT WAS LEFT WERE A FEW PIECES. THERE WAS A DRIVING RAIN STORM AT THE TIME, AND THEY HAD DIFFICULTY GETTING HELP THAT NIGHT. WE DID NOT LINK THIS PROBLEM WITH TIRE FAILURE UNTIL WE STARTED TO HEAR ABOUT THE PROBLEM ON THE NEWS. WE WERE GRATEFUL THAT THE BLOWOUT HAPPENED WHILE THE CAR WAS AT A STOP, AND NOT WHILE OUR SON WAS DRIVING. HE HAD BEEN ON A ROAD WITH A STEEP INCLINE, AND HAD TURNED

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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1FMDU32X5TZB46391	FIRESTONE	WILDERNESS	1900	

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