



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

12-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

739244

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
KNDJA6237X5575625	KIA	SPORTAGE	1999	

Purchase Date 01-SEP-2099 ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/CC/L) No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 03250000 10310000	Part Name(s) ENGINE BRAKES:HYDRAULIC:ANTI-LOCK SYSTEM VISUAL SYSTEMS:WINDSHIELD WIPER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 08-DEC-2000 Mileage at Failure(s) 54000 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

NO LIGHTS ON DASHBOARD CAME ON. THIS IS ONE TIME ENGINE CHECK LIGHT DID NOT COME ON. OIL ALL OVER MOTOR. AROUND AREA OF DIP STICK. PRESSURE FROM MOTOR BLEW OUT DIP STICK. HAS ANYONE ELSE HAD TO REPLACE MOTOR ON THESE CARS? ALSO HAVE HAD BRAKES REPLACED 5 TIMES. WIPER ASSEMBLY REPLACED. FOURWHEEL DRIVE HOSE REPLACED. WINDSHIELD REPLACED. EMISSIONS REPLACED. ROTORS 5 TIMES. SEATS FRONT AND BACK 1 TIME EACH. SOFT TOP REPLACED 3 TIMES NEED REPLACED AGAIN. SMELLS LIKE SULFUR ALL THE TIME. WILL NEVER BUY ONE AGAIN. FIRST I HAVE TO PAY 3000.00 FOR A NEW MOTOR. AND PAY THIS ONE OFF. ASKED FOR HELP FROM KIA. THEY SAID NO. THEY WILL NOT REPLACE MOTOR. I BOUGHT EXTENDED WARRANTY. DON'T BUY IT DOESN'T COVER BRAKES OR ROTORS OR HUBS. HAD HEADLIGHT SWITCH

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.