



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

258

Date Received

09-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

739058

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2G4WF5218W1442948	BUICK	REGAL	1998	

Purchase Date 01-MAR-2098 ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) 3.8 No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03270000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:SHOE/DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s) 25-DEC-2000 49000 70	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SEVERE FRONT BRAKE PROBLEM WITH SHAKE AND POSSIBLE ROTOR DAMAGE REPORTED TO AND REPAIRED BY CAVENDER BUICK, UNDER WARRANTY, ON JUNE 1999. (NOTE: YOUR NHTSA SITE HAS SEVERAL COMPLAINT ENTRIES REGARDING SAME). ON 12/25/00, ON RETURN TRIP TRAVELING I37 NORTH TO SAN ANTONIO FROM CORPUS CHRISTI, I APPLIED BRAKES TO MAKE MY EXIT ON SAN ANTONIO LOOP 410. IMMEDIATELY AFTER RELEASING THE BRAKE WE HEARD A LOUD ROTATING CLUNK FROM THE FRONT END. I PULLED OVER TO THE SHOULDER. I WAS ON THE SHOULDER WHEN THE CAR MOVEMENT FROZE AND CAME TO A JOLTING HALT. THIS WAS AT 1630 HRS. TOW TRUCK ARRIVED AT 2200 AND MOVED CAR TO NEAREST GM DEALERSHIP WHICH WAS CAVENDER OLDSMOBILE. ALTHOUGH CAVENDER DEALERSHIPS ARE FAMILY RELATED THEY ARE 2 TOTALLY SE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



OFFICE OF THE ATTORNEY GENERAL, STATE OF TEXAS
JOHN CORNYN

Add To
739058

January 25, 2001

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Re: General Motors Corporation S0101-0217 404B LKP

Dear Mr. [REDACTED]

We have received your inquiry regarding the above-named party.

We noted in your letter that you have also contacted the agency listed below. This is the agency which can best assist you. Therefore, we respectfully suggest that you address further inquiries to them.

Thank you for contacting the Attorney General's Office.

Sincerely,

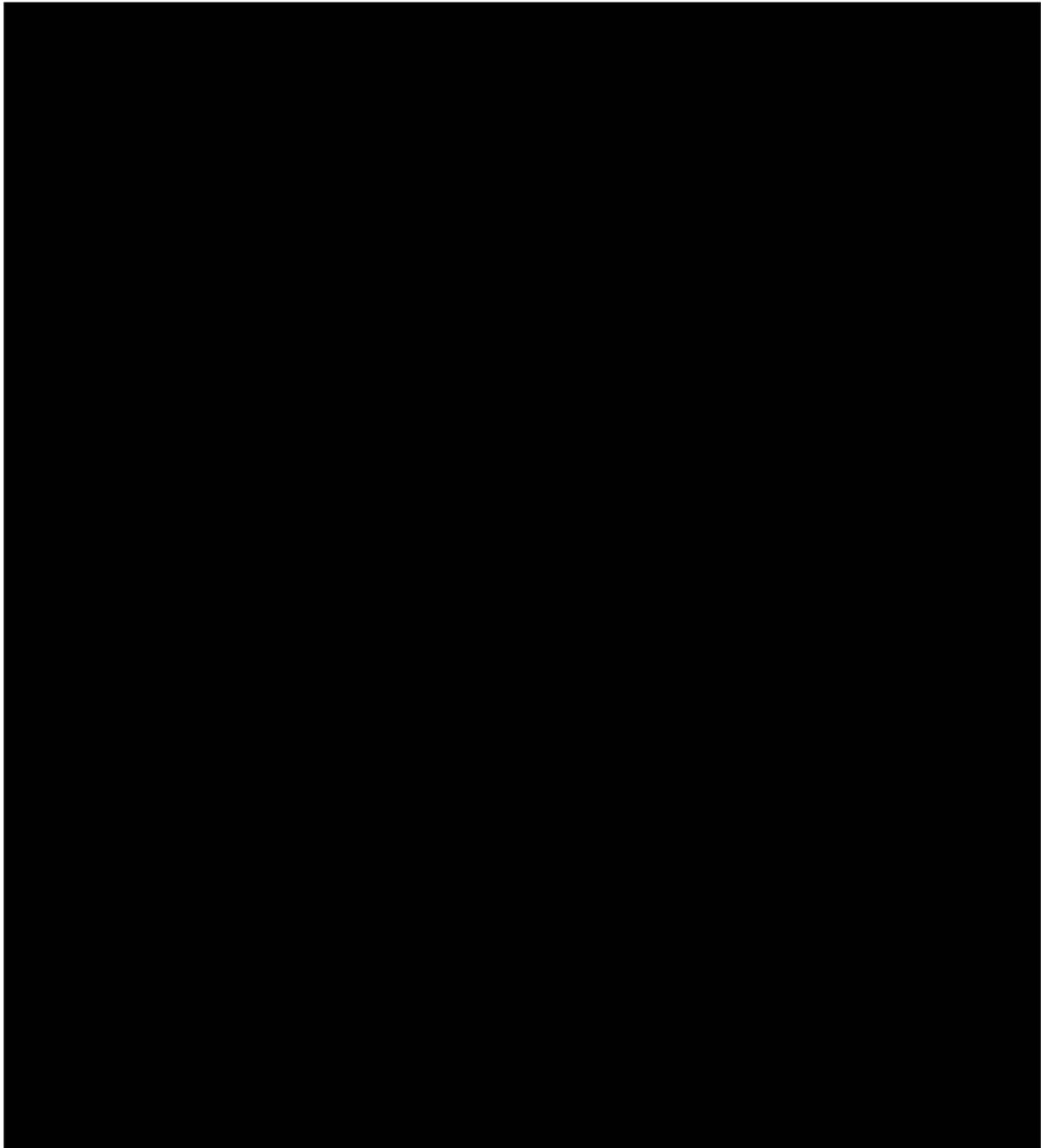
Lucy K. Pena
Complaint Analyst
Consumer Protection Division
San Antonio Regional Office

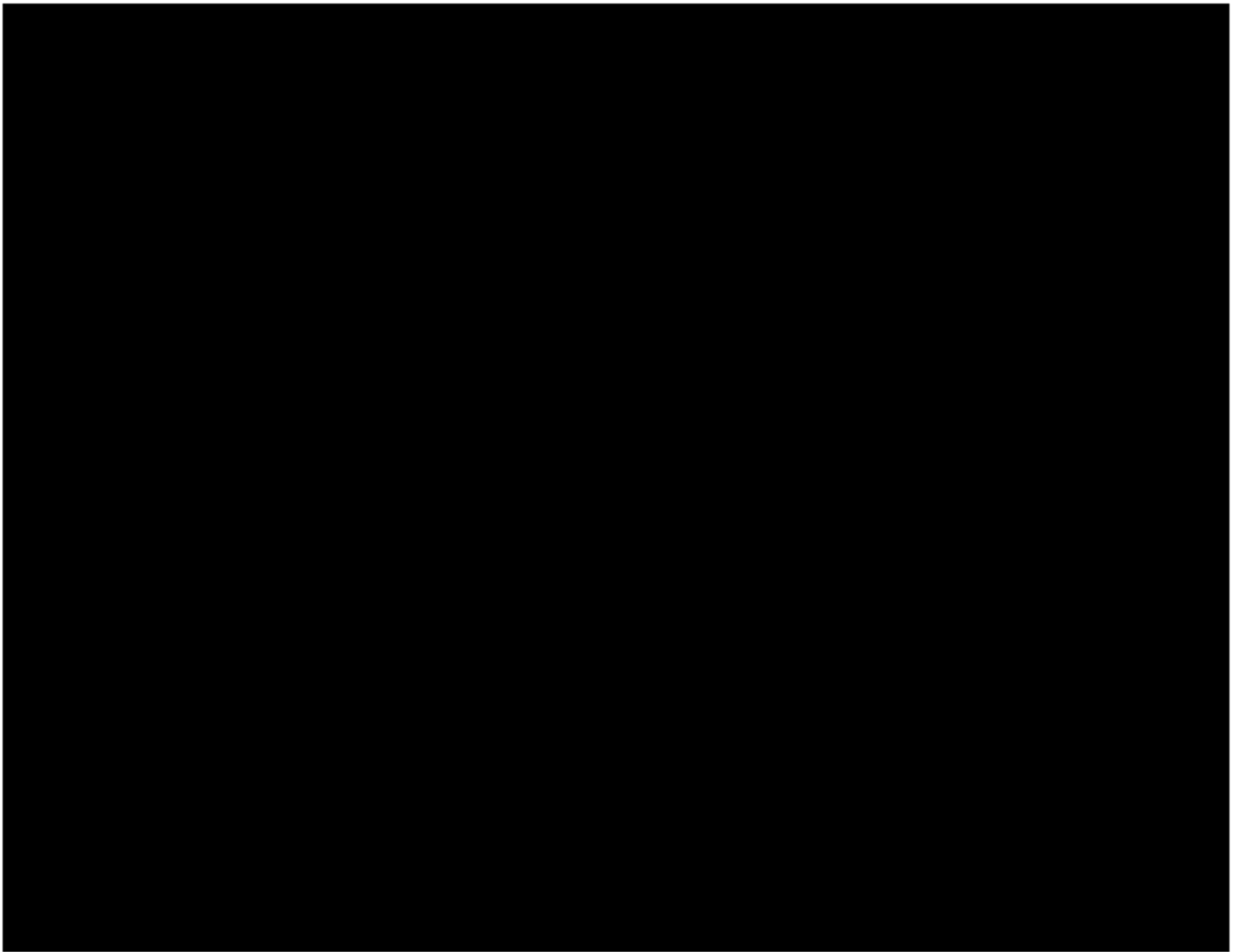
- ✓ National Highway Traffic Safety Commissi
Department of Transportation
Washington, DC 20590

THE FOLLOWING PAGES ARE WITHHELD TO
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PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 3)

If other, please specify: Company called after I contacted them.







OFFICE OF THE ATTORNEY GENERAL - STATE OF TEXAS
JOHN CORNYN

January 25, 2001

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S0101-0217 404B LKP

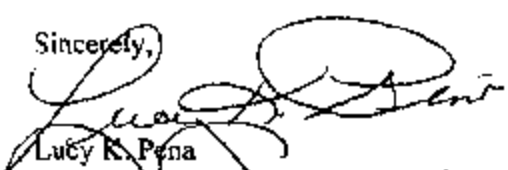
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Lucy K. Pena

Complaint Analyst

Consumer Protection Division

San Antonio Regional Office

✓ National Highway Traffic Safety Commissi

Department of Transportation

Washington, DC 20590

Add To 739058- add
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no changes
in system
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