



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

258

Date Received

01-JAN-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

738600

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN): (Located at bottom of dashboard on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2HKRL186XXH007970	HONDA TRUCK	ODYSSEY	1999	

Purchase Date 01-MAY-2099 ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/GAL) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____	Sport Util Truck Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08320000	Part Name(s) ELECTRICAL SYSTEM:WIRING:HARNES:UNDER DASH	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS VEHICLE HAS A RECALL ON IT, BUT SINCE I PURCHASED IT LEGALLY IN CANADA HONDA DOES NOT WANT TO DO ANY REPAIRS ON IT, FORCING ME TO DRIVE AN UNSAFE VEHICLE. I HAVE SPOKEN TO A FEW DEALERS ABOUT THIS & THEY TELL ME THAT THEY HAVE MANY CUSTOMERS WITH THIS PROBLEM. HONDA WANTS TO DISCOURAGE PEOPLE FROM BUYING ITS' CARS IN CANADA SO THEY ARE NOT HONORING THE WARRANTIES AND RECALLS IN THE U.S. FORCING MANY PEOPLE TO DRIVE WITH UNSAFE VEHICLES. I ALSO HAVE A MALFUNCTIONING AUTOMATIC SIDE DOOR WHICH COULD OPEN WHILE DRIVING WITH CHILDREN INSIDE. I HAVE DOCUMENTATION FOR ALL THE ABOVE. PLEASE HELP ME. IN THE LIGHT OF THE FORD EXPLORER ISSUE THIS IS JUST UNBELIEVEABLE. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.