



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

258

Date Received

01-JAN-2001

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Reference No.

738573

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN): (Located at bottom of dashboard on driver's side) 1FMDU34XXRUA42529	Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1994	Current Odometer Reading
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Purchase Date 01-OCT-2093 ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/GAL) 4.0L No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06410000 11000000 03250000	Part Name(s) FUEL:THROTTLE LINKAGES AND CONTROL:PEDAL HEATER:DEFROSTER:DEFROGGER AND VENTILATION BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 3	Dates of Failure(s) 01-OCT-2095 Mileage at Failure(s) 25000 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PROBLEM 1: ELECTRICAL BURNING SMELL OCCASIONALLY WHEN TURN HEATER ON AND ONCE WHEN TURNED A/C ON. HAS NOTHING TO DO WITH THE FIRST TIME USING THE SYSTEM AND SMELLS LIKE WHEN ANOTHER CAR OF MINE HAD THE ELECTRICAL WIRES IN THE STEERING WHEEL BURN AND SMOKE. PROBLEM 2: GAS PEDAL OCCASIONALLY FLOORS ITSELF AND I CANNOT BRAKE THE CAR EVEN WITH ALL MY WEIGHT ON THE BRAKE PEDAL. I HANDLE IT BY POPPING THE CAR IN NEUTRAL AND SITTING THERE WHILE THE ENGINE GUNS ITSELF. I ALSO PUMP THE GAS PEDAL DURING THIS TIME IN THE HOPES THAT IT HELPS. THIS IS THE SCARIEST OF ALL MY PROBLEMS AND I HAVE BEEN FORTUNATE ENOUGH NOT TO BE TOO CLOSE TO PEOPLE WHEN THIS HAPPENS. THIS HAPPENS ABOUT 2X A YEAR AND I CANNOT TIE ANY OF THE INCIDENTS TOGETHER AS IT HAS OCCURRED

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.