



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

13-NOV-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

736229

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7GL23X5TS561684	DODGE TRUCK	DAKOTA	1996	

Purchase Date 01-AUG-1998	Dealer's Name _____	Engine Size (CID/CC/L) 3.9L	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult. Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
--	---	---	--	---	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05151000	Par. Name(s) ENGINE:TIMING GEAR AND CHAIN	Location <input type="checkbox"/> Left <input type="checkbox"/> Frnt <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
-----------------------	--	---	---

No. of Failures 3	Date(s) of Failure(s) 01-AUG-1998 Mileage at Failure(s) 60135 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
----------------------	---	---	---

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
---	---	--------------------------------	---------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIMING CHAIN HAS STRETCHED 3 TIMES. I FIRST CHANGED THE TIMING CHAIN ON 24 MARCH 2000, ON THE ADVICE OF 2 DIFFERENT DODGE DEALERS. CHAIN STRETCHED AGAIN AND WAS CHANGED ON 20 SEPT. 2000. AND HAS STRETCHED AND NEEDS REPLACING AGAIN. DODGE DID NOT TELL THE OWNERS ABOUT TSB 09-07-97 STATING THAT A TENSIONER FOR THE TIMING CHAIN NEEDS TO BE INSTALLED THE DATE OF THE TSB IS 27 JUNE 1997. IF THE TIMING CHAIN BRAKES WHILE YOU ARE DRIVING THE ENGINE WILL STALL AND COULD CAUSE INTERNAL DAMAGE TO THE ENGINE. WHEN I CONTACTED CHRYSLER THEY TOLD MR IF I NEEDED THE WORK DONE AAAI HAD TO PAY FOR THE COST OF REPAIRS. THIS IS WRONG BECAUSE THEY KNOWINGLY BUILD DEFECTIVE ENGINES AND FAILED TO NOTIFY THE OWNERS AND THEY KNEW THAT THEIR WERE PARTS MISSING THAT WOULD CAUSE THIS PF

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.