

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

09-NOV-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

736038

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 5TESN92N5YZ708506	Vehicle Make TOYOTA TRUCK	Vehicle Model TACOMA	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-SEP-2000	Dealer's Name _____	Engine Size (CID/CC/L) 5VZ-FE	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10160000	Part Name(s) VISUAL SYSTEMS:SUN ROOF ASSEMBLY (3/82)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 29-OCT-2000 Mileage at Failure(s) 4928 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING MY NEW TRUCK ON THE 5 FWY SUN. 10/29/00 APP. 4:30 PM. WITH MY SUN ROOF IN THE OPEN POSITION, WITHOUT WARNING, THE SUN ROOF BLEW OF THE TOP WITH CONSIDERABLE PRESSURE. SHATTERING ON THE FRONT HOOD & WINDSHIELD OF THE VEHICLE BEHIND ME. THIS TOOK CHIPS OUT OF THE PAINT & WINDSHIELD OF THE VEHICLE OF THE 2ND PARTY. UPON PRESENTING THIS TO THE TOYOTA DEALERSHIP WHOM I PURCHASED FROM, THIER REPLY WAS DISBELIEF & THAT THEY WOULD NOT HONOR THE WARRANTY. THIS IS ONE ISSUE. MORE SERIOUS (WHICH IS SCARY) IS THIS COULD HAVE BEEN A FATAL ACCIDENT & TOYOTA IS DENYING THIS ACCIDENT OCCURED. THE LADY THAT WAS BEHIND WILL. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.