

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

08-NOV-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

736028

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) KMHVD34N4XU490667	Vehicle Make HYUNDAI	Vehicle Model ACCENT	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-JUL-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03200000	Part Name(s) BRAKES:HYDRAULIC SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 08-NOV-2000 Mileage at Failure(s) 16000 Vehicle Speed at Failure(s) 30	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE \$ AMT IS CURRENTLY UNKNOWN, I DONT HAVE MY CAR WITH ME MILAGE IS OVER 16000, I TRIED TO CONNTACT HYUNDAI VIA WEB COULDN'T WILL TRY TOMMAROW. I JUST CRESTED A SHORT HILL ON A LEFT HAND TURN. I SAW A MINI-VAN AT THE BOTTOM STOPPED. MABEY 3-4 CAR DISTANCES AHEAD I STARED TO BRAKE I INSTANCELY NOTED I WAS NOT SLOW ENOUGH, I INCRESIED BRAKE PRESS AND FILALY FLOORED THE BAKE, I WENT OVER A CAR AND A HALF WITH THE BRAKE FLOORED, WHEN I WAS RIGHT ON TOP OF THE MINI-VAN I RELIZED THE BRAKES WERE NOT WORKING AND THAT I WAS GOING TO CRASH, I REARENDED THE MINI-VAN, I LEFT NO SKIDS AND MADE NO SCREECH. WHEN I FLOORED THE BRAKE PEDAL I WAS EXPECTING A QUICK BUT NOT REARENDING STOP. INSTED IT WAS MORE LIKE I PUT IT IN NEUTRAL AND GLIDED IN. I HAVE NEVER HAD BRAKE PROBLEMS, AND THE BRAKES WO

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.