

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

07-NOV-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

735919

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2P4GP45G5XR213206	PLYMOUTH TRUC	VOYAGER	1999	

Purchase Date 01-JAN-2000	Dealer's Name _____	Engine Size (CID/CC/L) 3.0 LI	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07340000 08320100 12430000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:SWITCH:SOLENOID:SI ELECTRICAL SYSTEM:INSTRUMENT PANEL:CLUSTER MODULE INTERIOR SYSTEMS:INSTRUMENT PANEL:SPEEDOMETER:ODOMETER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 31-DEC-2000 Mileage at Failure(s) 42376 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FAILURE OF THIS PART CAUSED THE VEHICLE TO VIOLENTLY SHIFT TO 1ST GEAR AT 45 MPH. THE SPEEDOMETER AND ODOMETER DID NOT READ. VEHICLE HAD TO BE TOWED. DEALER STATED THAT THIS PART SHOULD NOT HAVE FAILED ON SUCH A NEW VEHICLE. I PURCHASED AN EXTENDED WARRANTY, WHICH COVERS POWERTRAIN, ELECTRICAL AND STANDARD INSTRUMENT CLUSTER, BUT WAS TOLD THAT THIS SENSOR WAS NOT COVERED, EVENTHOUGH IT CONTROLS THE INSTRUMENT CLUSTER. I PAID \$130 FOR REPAIR. IF THIS HAD HAPPENED IN TRAFFIC OR AT HIGHWAY SPEED I SHUDDER TO THINK HOW THE VEHICLE WOULD HAVE REACTED, SINCE THE SUDDEN, UNEXPECTED DOWNSHIFT CAUSED THE VEHICLE TO LURCH FORWARD VIOLENTLY. THE DEALER'S SERVICE REP SAID THAT THIS PART DID NOT USUALLY FAIL, BUT THAT IN THE PAST MONTH THEY HAD REPLACED MO

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.