

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

06-NOV-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

735853

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (lasted attempt at windshield or drivers side)	Vehicle Make GOODYEAR	Vehicle Model GOODYEAR	Vehicle Year 1900	Current Odometer Reading
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Purchase Date 01-OCT-1999	Dealer's Name _____	Engine Size (CID/CC/L) V6	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000 05100000	Part Name(s) TIRES ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE HAD THIS TRUCK FOR JUST OVER A YEAR NOW. I HAVE HAD ISSUES FROM DAY ONE. THERE HAS BEEN A CONSTANT SHIMMY IN THE FRONT END. TIRES BALANCED, REBALANCED AND BALANCED AGAIN. THIS DID NOT SOLVE THE PROBLEM. THE TIRE MANUFACTURE RECOMMENDS 30 PSI IN THE TIRES. THE ISUZU PEOPLE ASK FOR 26 PSI...AT THIS PRESSURE THE VIBRATION GET WORSE...THE TIRES SQUEAL AND THE TRUCK FEELS OUT OF CONTROL IF ON A ROUGH ROAD. THE TRUCK IS UNDER SPRUNG AND IF THE TIRES ARE INFLATED TO 30 PSI IS IS ALMOST UNDRIVABLE. MAKES ME THINK OF THE FORD/FIRESTONE ISSUE. MIGHT BE A PROBLEM. THE TIRES WEAR TOO QUICKLY...BALANCED,ALIGNED NO HELP. DEALER TELLS ME THIS IS HOW THE TRUCK IS. THE OTHER MAJOR ISSUE IS THE OIL USE...THIS TRUCK WILL USE, LOSE SOMEWHERE, 1 QT PER 500 MILES OR SO.

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make ISUZU TRUCK	Vehicle Model RODEO	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-OCT-1999	Dealer's Name _____	Engine Size (CID/CC/L) V6	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

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CONTINUED ON BACK (REVERSE)

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