

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

04-NOV-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

735734

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2G1WX12XXT9224837	CHEVROLET	MONTE CARLO	1996	

Purchase Date 01-FEB-1996	Dealer's Name _____	Engine Size (CID/CC/L) 3.4	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06210000	Part Name(s) ELECTRICAL SYSTEM:ALTERNATOR:GENERATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 23-AUG-2000 Mileage at Failure(s) 40000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PREMATURE ALTERNATOR FAILURE, CAUSED BY ALTERNATOR BEING POSITIONED UNDER CAR, WHICH CAUSES IT TO BE OUT OF A "COOLING AIR FLOW" AND TO OVERHEAT/BURN UP INTERNALLY. PLUS, DUE TO IT'S LOCATION, THE RIGHT FRONT AXLE, AND SUB FRAME HAVE TO BE REMOVED TO REPLACE THE ALTERNATOR. ALTERNATORS SHOULD NOT FAIL AT THIS MILEAGE. I HAVE SPOKEN WITH SEVERAL OTHER 96-Z-34 OWNERS WHO HAVE HAD THE SAME PROBLEMS. CLEARLY A BAD DESIGN BY GM, AND IT PASSES AN UNNEEDED/UNWANTED BURDEN ON TO PEOPLE WHO BUY THEIR PRODUCTS AND HOPE THEM TO BE TROUBLE FREE. MODERN TECHNOLOGY SHOULD ALLOW THEM TO BUILD A SYSTEM THAT IS MORE DURABLE. I HAVE TWO OTHER VEHICLES, THAT ARE MUCH OLDER THAN THIS CAR THAT ARE MUCH MORE RELIABLE AND LESS COSTLY TO MAINTAIN. THIS POOREST / AND MOST UNREL

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.