

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

01-NOV-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

735598

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWRK21G7NM009143	VOLKSWAGEN	JETTA	1992	

Purchase Date 01-OCT-1992	Dealer's Name _____	Engine Size (CID/CC/L) 1.8	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08500000	Part Name(s) ELECTRICAL SYSTEM:IGNITION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 5	Date(s) of Failure(s) 30-OCT-1992 Mileage at Failure(s) 100 Vehicle Speed at Failure(s) 50	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS VEHICLE FROM NEW (WITHIN 5 DAYS OF DELIVERY) HAS STALLED OUT WHILE DRIVING. THE WARRANTY PROVIDED FOR REPLACEMENT PARTS BUT NO MECHANIC COULD EVER FIND THE ROOT OF THE CAUSE. WHILE DRIVING THE TACHOMETER WILL BOUNCE BACK AND FORTH WITH THE ENGINE SURGING AND ATTEMPTING TO DIE OUT. AND IT WILL DIE OUT . NO CERTIAN SPEED OR CIRCUMSTANCE WILL CONTRIBUTE TO THIS. VW JUST REPLACES PARTS WITHOUT EVER IDENTIFYING WHAT THE ACTUAL CAUSE IS. THE THROTTLE POSITION SWITCH HAS BEEN REPLACED 5 TIMES AT A COST OF 300.00 EACH. THIS MASKES THE PROBLEM BUT DUE TO ITS INTERMINATE NATURE NO ONE CAN PUT IT ON A SCOPE AND SAY THIS IT IT. IT BECOMES A SAFTY PROBLEM WHILE DRIVING AND THE CAR SUDDENLY JERKS AND QUITES WHILE DRIVING ON THE FREEWAY OR IN STOP AND GO TRAFFIC. ALL

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.