

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

01-NOV-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

735584

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1G8ZH5282VZ252040	Vehicle Make FIRESTONE	Vehicle Model FR680	Vehicle Year 1900	Current Odometer Reading
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Purchase Date 01-OCT-1998	Dealer's Name _____	Engine Size (CID/CC/L) 1.9 LI	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 30-OCT-2000 Mileage at Failure(s) 65000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I TOOK MY SATURN FOR IT'S YEARLY INSPECTION AT MY LOCAL SATURN DEALER. THEY TOLD ME MY DRIVERSIDE FRONT TIRE WAS WORN, BUT NOT DUE TO NORMAL WEAR, THE TREADS WERE READY TO PEEL OFF. THEY TOLD ME THE CAR WOULD NOT PASS INSPECTION AS IS BECAUSE OF THE TIRE AND I HAD THEM PUT A NEW FIRESTONE TIRE ON. I THEN BROUGHT THE BAD TIRE TO FIRESTONE AND TOLD THEM WHAT HAPPENED. THEY SAID THEY COULD ONLY REPLACE THE TIRE AND NOT GIVE A REFUND ON THE TIRE. I FEEL FIRESTONE SHOULD GIVE ME A REFUND ON THE TIRE BECAUSE THE TIRE WAS'NT WORN OUT NORMALY AND THE CAR NEEDED THAT TIRE TO PASS INSPECTION. I ALSO CALLED FIRESTONE AND THEY TOLD ME THE SAME THING AS THE MANAGER AT THERE STORE TOLD ME THAT THEY COULDN'T GIVE ME A REFUND. *AK (TIRESIZE: 17570R14)

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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1G8ZH5282VZ252040	SATURN	SL1	1997	

Purchase Date 01-OCT-1998	Dealer's Name _____	Engine Size (CID/CC/L) 1.9 LI	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

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