

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

30-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

735483

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make PONTIAC	Vehicle Model GRAND PRIX	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-DEC-1999	Dealer's Name _____	Engine Size (CID/CC/L) 3.8	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12320000	Part Name(s) INTERIOR SYSTEMS:SEAT LATCH	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 01-DEC-1999 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE SEAT BACK DOESN'T LOCK AT ALL TIMES. I CAN PUT ON MY BRAKES AND WHEN I DON'T HAVE A PASSENGER IN THE CAR YOU CAN SEE THE PASSENGER SEAT FALL FORWARD WHEN THE BKES ARE APPKIED AND THE DRIVERS SIDE SEAT WILL ALSO GO FORWARD . I HOSPICE AN ELDERLY PATIENT WITH BACK PROBLEMS AND THIS A GREAT CONCERN TO ME. I PURCHASED THE CAR FOR THIS PURPOSE OF CARING FOR MY FATHER IN LAW WHO LIVES WITH MY HUSBAND AND I AND ON SEVERAL OCCASSIONS HE HAS NOTICED THIS PROBLEM ESPECIALLY WHEN WE CARRY OXYGEN TANKS IN THE BACK SEAT ALONG WITH OTHER MEDICAL EQUIPMENT THAT CAN FLY FORWARD SHOULD I HAVE TO SUDDENLY STOP. I WOULD LIKE TO KNOW IF THIS IS A MANTIORY SAFTY FEATURE AND IF SO SHOULD BE TAKEN CARE OF IMMEDIATLY AT THE COMPANIES EXPENSE. THIS CAR I PURCHASED HAD ONLY 22,000 MILES.

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.