

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

30-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

735446

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side) 1GNEK13R9XJ356779	Vehicle Make CHEVROLET TRU	Vehicle Model TAHOE	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-AUG-1999	Dealer's Name _____	Engine Size (CID/CC/L) 350	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000 08100000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM ELECTRICAL SYSTEM:BATTERY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 26-OCT-2000 Mileage at Failure(s) 27390 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE POSITIVE TERMINAL ON THE ORIGINAL DELCO BATTERY BROKE OFF, LEAKING ACID DOWN THE WHEEL WELL ONTO THE RIGHT FRONT BRAKE LINES AND THE ABS ELECTRICAL CONNECTOR TO THE RIGHT FRONT BRAKE. THE ACID CORRODED THE BRAKE LINE, ELECTRICAL CONNECTOR, AND REMOVED THE PAINT ON THE FRAME AND LOWER A-FRAME. THE FAILURE OCCURED IN OUR DRIVEWAY AND THE VEHICLE WAS DISABLED. HAD TO BUY A NEW BATTERY AND 2 CANS OF BATTERY ACID CLEANER TO REMOVE THE ACID IN THE RIGHT SIDE ENGINE COMPARTMENT AND LOWER FRAME ASSEMBLY. THE BRAKE PROBLEM OCCURED AS MY WIFE WAS DRIVING HOME. SHE SAID THAT THE STEERING WAS SHAKING AND RUMBLING. IT WAS PULLING TO ONE SIDE. I FOUND THE LEFT FRONT CALIPER HAD SEIZED IN THE CRADLE ASSEMBLY AND WORN THE OUTER PAD TO LESS THAN A TENTH C

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.