

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

29-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

735387

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1P4GH44R7MX516680	PLYMOUTH TRUC	GRAND VOYAGE	1991	

Purchase Date 01-DEC-1990	Dealer's Name _____	Engine Size (CID/CC/L) 3.3L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 09-MAR-1998 Mileage at Failure(s) 88483 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TO WHOM IT MAY CONCERN ON THE DATE OF MARCH 9TH 1998 I WAS DOWN THE RT 2 ROAD IN LATHAM, NY THEN ALL OF A SUDDEN THE TRANSMISSION DROPPED IN LOW GEAR AND AT 45 MILES AND IT SLOWED DOWN TO AROUND 30 WINDINGS SOUND COMING FROM THE GEARS AND I KNEW IT WAS THE TRANSMISSION THEN I TOOK IT TO GOLDSTEIN'S WHERE I BOUGHT IT AND THEY TOOK A LOOK AT IT AND TOLD ME IT WAS THE TRANSMISSION AND TOLD ME A UNBELIEVABLE PRICE TO FIX SO THEN I TOOK TO COTTMANS AT 912 NEW LOUDON ROAD IN LATHAM, NY. I WAS QUOTED A PRICE AT \$1,350.00 SO I HAD THEM FIX IT, THE MILEAGE WAS AT 88,490 NOW AFTER ABOUT 3 DAYS LATER I DROVE THIS VAN FOR 24,000 MILES MORE WHICH THE MILEAGE WAS AT 113,000 MILES AND THE TRANSMISSION WENT AGAIN. I AM MARRIED WITH 3 CHILDREN AND DID NOT CAUSE THIS BY NEGLECT

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.