

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

26-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

735157

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) INXEA02EITZ444270	Vehicle Make TOYOTA	Vehicle Model COROLLA	Vehicle Year 1996	Current Odometer Reading
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Purchase Date 01-MAR-1998	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000 08210000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT ELECTRICAL SYSTEM: ALTERNATOR: GENERATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 25-FEB-2000 Mileage at Failure(s) 94000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I WAS IN A CAR ACCIDENT 10/23/00, IN WHICH I HIT ANOTHER VEHICLE FROM BEHIND. I WAS DRIVING AT 45MPH. MY AIR BAGS FAILED TO GO OFF. LUKILY, I WAS WEARING MY SEAT BELT. THE ESTIMATED DAMAGE TO MY VEHICLE IS OVER \$6,000, WHICH IS MORE THAN THE CAR IS WORTH. ALSO, IN FEB. OF THIS YEAR, WHILE AT A STOP LIGHT, ANOTHER DRIVER INFORMED ME MY LEFT TAIL LIGHT WAS ON FIRE. THE FIRE CAUSED MY ALTERNATOR TO BLOW, AND THE BATTERY TO DRAIN. I TOOK MY CAR BACK TO THE DEALER, THEY COULDN'T FIND THE CAUSE. I TOOK MY CAR TO A TOYOTA DEALER, AND NOT ONLY COULD THEY NOT FIND THE CAUSE, BUT THEY SAID THEY HAD NEVER HEARD OF THAT HAPPENING BEFORE. AFTER TOWING FEES, BATTERY, ALTERNATOR, ALL NEW FUSES, TAIL LIGHT AND WIRE HARNESS I SPENT \$500.*AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.