

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

25-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

735107

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4VG7DARH4WN757052	VOLVO	VOLVO	1998	

Purchase Date 01-APR-1998	Dealer's Name _____	Engine Size (CID/CC/L) 12.7L	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13700000	Part Name(s) STRUCTURE:HOOD ASSEMBLY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) 20-OCT-1999 Mileage at Failure(s) 154000 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TO OPEN THE HOOD , THE HOOD RELEASE IS LOCATED INSIDE THE CAB OF THE TRACTOR, LIKE YOU WOULD FIND INSIDE A CAR OR PICK -UP TRUCK. IF IT IS NOT ADJUSTED RIGHT AT TIME OF PURCHASE THE HOOD TENDS TO POP OPEN ON IT'S ON AS YOU ARE DRIVING DOWN THE ROAD AND IF YOU COME TO A STOP OR HIT ABUMP IN THE ROAD IT DOES FLY OPEN ON IT'S ON. ON THE DATE MENTIONED ABOVE THE DRIVER WAS ON HIS WAY TO A DELIVERY APPX.150 MILES FROM HOME TERMINAL WHEN THIS PROBLEM OCCURED. THERE IS NO WAY TO ADD ANY TYPE OF TEMPORARY FIX AS THERE IS NO WAY TO BUNGEE CORD IT DOWN ANYWHERE ON THE INSIDE OR OUTSIDE OF THE HOOD, BELIEVE ME I HAVE TRIED AS THIS HAS HAPPENED TO ME ON NUMEROUS OCCASIONS .I ALSO HAVE A 2000 VOLVO WHERE THIS HAS BEEN A PROBLEM. ALSO THERE HAS BEEN A TIME OR TWO WHEN I COULD NOT OPEN

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Auto Safety Hotline

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DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

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Od_or _____
rt_dt _____
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In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 4VG7DARH4WN757052	Vehicle Make VOLVO TRUCK	Vehicle Model VOLVO TRUCK	Vehicle Year 1998	Current Odometer Reading
Purchase Date 01-APR-1998	Dealer's Name _____		Engine Size (CID/CC/L 6 CYL)	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13730000	Part Name(s) STRUCTURE:HOOD ASSEMBLY:LATCHES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 20-OCT-1999	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 154000		
	Vehicle Speed at Failure(s) 60		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT THE HOOD WAS NOT ADJUSTED PROPERLY AT THE TIME OF PURCHASE, CAUSING IT TO POP OPEN WHILE DRIVING DOWN THE ROAD. CONSUMER ALSO STATES THAT THERE HAS BEEN A PROBLEM WITH OPENING THE HOOD, MODEL IS A VN64T610. *SLC

CONTINUE ON REVERSE

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FOR AGENCY USE ONLY 1058

Date Received

17-NOV-2000

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

735107

Work Number 816 596 0840

Home Number 816 454 9315

OWNER INFORMATION (Type or Print)

CHRISTINE EDMONDSON 651918
4804 N TULLIS
KANSAS CITY MO 64119

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door) 4V4ND1RJ4YN787730	Vehicle Make VOLVO TRUCK	Vehicle Model VOLVO TRUCK	Vehicle Year 2000	Current Odometer Reading
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Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio
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Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13730000	Part Name(s) STRUCTURE:HOOD ASSEMBLY:LATCHES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 20-OCT-1999 Mileage at Failure(s) Vehicle Speed at Failure(s) 60	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT THE HOOD WAS NOT ADJUSTED PROPERLY AT THE TIME OF PURCHASE, CAUSING IT TO POP OPEN WHILE DRIVING DOWN THE ROAD. CONSUMER ALSO STATES THAT THERE HAS BEEN A PROBLEM WITH OPENING THE HOOD, MODEL IS A VN64T610. *SLC

CONTINUE ON REVERSE

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 KANSAS CITY MO 64119

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Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio
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Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13730000	Part Name(s) STRUCTURE:HOOD ASSEMBLY:LATCHES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 20-OCT-1999	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s)		
	Vehicle Speed at Failure(s) 60		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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Signature of Owner _____ Date ____/____/____

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Purchase Date 01-APR-1998	Dealer's Name _____		Engine Size (CID/CC/L 6 CYL)	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13730000	Part Name(s) STRUCTURE:HOOD ASSEMBLY:LATCHES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 20-OCT-1999	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 154000		
	Vehicle Speed at Failure(s) 60		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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COPIED

Subject: Volvo

Date: Fri, 17 Nov 2000 11:28:49 -0600

From: "Donna Carlson" <donna@landlinemag.com>

To: <pe@tfs.net>

Re: ODI # 735107

Phil & Christine:

It has come to my attention that you have not returned the Volvo form letter.

In order to become part of any legal action, we must have a signed form.

At the present time, our law firm is gathering all the signed forms and reviewing the next step in getting some satisfaction for drivers with steer-tire wear.

I am including the form. Return it at your earliest convenience.

Sincerely,

Donna Carlson
Land Line Magazine

Please print or write legibly. Do not leave any questions unanswered.

Owner:

[REDACTED]

For 1998 Volvo

or - For 2000 Volvo

Complete

[REDACTED]

Kansas City, Mo

Phone number where you may most easily be reached:

Home:

Cell:

[REDACTED]

Complete Truck VIN#

1998 - 4VG-7 DAR H4WN757052

2000 - 4V4ND1RJ4YN787730

Year and Model (for example, 1997 VN610):

1998 - VN64T610

2000 - VN64T610

Purchased new? Yes ☒ No ☐

If used, year you purchased this truck:

Dealer name and location:

Discover Volvo Trucks

5905 Hwy 930 East

Fort Wayne, In. 46803

COPIED

Subject: Volvo

Date: Fri, 17 Nov 2000 11:28:49 -0600

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To: <pe@tfs.net>

Re: ODI # 735107

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Owner:

[REDACTED]

For 1998 Volvo

or - For 2000 Volvo

Complete

[REDACTED]

Kansas City, Mo

Phone number where you may most easily be reached:

Home:

Cell:

[REDACTED]

Complete Truck VIN#

1998 - 4VG-7 DAR H4W N757052

2000 - 4V4ND1RJ4YN787730

Year and Model (for example, 1997 VN610):

1998 - VN64T610

2000 - VN64T610

Purchased new? Yes ☒ No ☐

If used, year you purchased this truck:

Dealer name and location:

Discover Volvo Trucks

5905 Hwy 930 East

Fort Wayne, In. 46803

Engine make and horsepower rating:

1998 - Detroit Diesel 12.7 Liter 430/470

2000 - Detroit Diesel 12.7 Liter 430/500

Average miles you get out of a set of steering tires:

30000

May we (OOIDA) provide representatives of Volvo Trucks North America, Inc. and other interested parties (including the media) with your name, contact information, and information relating to your complaint?

Yes ☒ No ☐

Signature (required):

[Redacted Signature]

Please print your name here:

[Redacted Name]

Note: If you have complaints other than premature steer tire wear that you have not submitted to OOIDA in writing, please detail those on a separate sheet of paper and enclose it with this form.

* See following form I filled out and submitted to NHTSA on Oct 23, 2000. On problems with hood latches failing it has happened on both of my tractors. The 1998 Volvo and the 2000 Volvo.

Engine make and horsepower rating:

1998 - Detroit Diesel 12.7 Liter 430/470

2000 - Detroit Diesel 12.7 Liter 430/500

Average miles you get out of a set of steering tires:

30000

May we (OOIDA) provide representatives of Volvo Trucks North America, Inc. and other interested parties (including the media) with your name, contact information, and information relating to your complaint?

Yes ☒ No ☐

Signature (required):

[REDACTED]

Please print your name here:

[REDACTED]

Note: If you have complaints other than premature steer tire wear that you have not submitted to OOIDA in writing, please detail those on a separate sheet of paper and enclose it with this form.

* See following form I filled out and submitted to NHTSA on Oct 23, 2000. On problems with hood latches failing it has happened on both of my tractors. The 1998 Volvo and the 2000 Volvo.

I've had a few exciting moments from the hood popping open on me as I'm coming to a stop at an intersection. Luckily the times it has happened there was not another vehicle in front of me.

Submit VOG to NHTSA



Send mail to the Web Master

I've had a few exciting moments from the hood popping open on me as I'm coming to a stop at an intersection. Luckily the times it has happened there was not another vehicle in front of me.

Submit VOG to NHTSA



Send mail to the Web Master



Vehicle Owner's Questionnaire

Office of Defects Investigation

VOQ Submitted

VOQ Status: In Process

ODI Number: 735107

We appreciate the report you have provided. Reports from motorists are a very important source of information for our investigations. Each report is analyzed and compiled into a computerized data system to assist us in identifying potential recall inadequacies and safety defects to determine whether an investigation is warranted. The information you have provided will be reviewed and entered into our data system. It will be used with other reports to identify recall inadequacies and safety-defect trends which require our attention.

[Enter Another VOQ](#)



[Send mail to the Web Master](#)



Vehicle Owner's Questionnaire

Office of Defects Investigation

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VOQ Status: In Process

ODI Number: 735107

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[Enter Another VOQ](#)



[Send mail to the Web Master](#)



People Saving People

1-888-DASH-2-STOP

Vehicle Owner's Questionnaire

Office of Defects Investigation

VOQ Confirmation

[Please proceed to the end of this page, after confirming your input, and select the "Submit VOQ to NHTSA" button. NHTSA will not receive a record of your complaint unless this button is selected.]

Owner Information

FirstName: [REDACTED] Home Phone: [REDACTED]
LastName: [REDACTED] Work Phone: [REDACTED]
MI: [REDACTED] Ext: [REDACTED]
Organization: [REDACTED] Fax Number: [REDACTED]
Address 1: [REDACTED] Email Address: [REDACTED]
Address 2: [REDACTED]
City: Kansas City
State: MO
Zip: [REDACTED]

Would you like to receive a mailed signature card authorizing release of your vehicle information to manufacturers? Yes

Vehicle Information

Vehicle Identification Number (VIN): 4VG7DARH4WN757052

Vehicle Make: Volvo Vehicle Model: VN64T610
Vehicle Year: 1998 Current Odometer Reading: 2600000
Purchase Date: 04/98 New or Used: New

Engine Size: 12.7l	Antilock Brakes: Yes
No. Cylinders: 6	Driverside Airbag: Yes
Fuel Injection: No	Passengerside Airbag: No
Turbo: Yes	Side Airbag - Driver: No
Fuel Type: Diesel	Side Airbag - Passenger: No
Drivetrain: Rear	3-Point Belt: Yes
Cruise Control: Yes	Motor Belt: No



1-888-DASH-2-1001

Vehicle Owner's Questionnaire

Office of Defects Investigation

VOQ Confirmation

[Please proceed to the end of this page, after confirming your input, and select the "Submit VOQ to NHTSA" button. NHTSA will not receive a record of your complaint unless this button is selected.]

Owner Information

FirstName: [REDACTED] Home Phone: [REDACTED]
LastName: [REDACTED] Work Phone: [REDACTED]
MI: [REDACTED] Ext: [REDACTED]
Organization: [REDACTED] Fax Number: [REDACTED]
Address 1: [REDACTED] Email Address: [REDACTED]
Address 2: [REDACTED]
City: Kansas City
State: MO
Zip: [REDACTED]

Would you like to receive a mailed signature card authorizing release of your vehicle information to manufacturers? Yes

Vehicle Information

Vehicle Identification Number (VIN): 4VG7DARH4WN757052

Vehicle Make: Volvo Vehicle Model: VN64T610
Vehicle Year: 1998 Current Odometer Reading: 2600000
Purchase Date: 04/98 New or Used: New

Engine Size: 12.7l	Antilock Brakes: Yes
No. Cylinders: 6	Driverside Airbag: Yes
Fuel Injection: No	Passengerside Airbag: No
Turbo: Yes	Side Airbag - Driver: No
Fuel Type: Diesel	Side Airbag - Passenger: No
Drivetrain: Rear	3-Point Belt: Yes
Cruise Control: Yes	Motor Belt: No

Body Style: Semi-reactor 2-point Belt: No

Dealer Information

Name: Discover Volvo
Address: 5905 US30 East
City: Fort Wayne
State: IN
Zip: 46861-1908
Phone: (219) 749-9745

Failed Component/Part Information

Major Assembly	Description	Location Left-Right	Location Front-Rear	Part Type	Num. Failures	Failure Date	Failure Mileage	Failure Speed	Mfg Contacted	NI Cor
	Crash	Fire	Driver Airbag Deployed	Driver Sidebag Deployed	Passenger Airbag Deployed	Passenger Sidebag Deployed	Num. Injured	Num. Fatalities	Est. Damage	F R
STRUCTURE HOOD ASSEMBLY	NA	NA	Front	Original	3	10/20/1999	154000	60	Yes	
	No	No	NA	NA	NA	NA	NA	NA	NA	

Information on Tire Failure

DOT Number: NA
Manufacturer: NA
Tire Name: NA
Complete Tire Size: NA

Comments: To open the hood, the hood release is located inside the cab of the tractor, like you would find inside a car or pick-up truck. If it is not adjusted right at time of purchase the hood tends to pop open on it's on as you are driving down the road and if you come to a stop or hit a bump in the road it does fly open on it's on. On the date mentioned above the driver was on his way to a delivery appx. 150 miles from home terminal when this problem occurred. There is no way to add any type of temporary fix as there is no way to bungee cord it down anywhere on the inside or outside of the hood, believe me I have tried as this has happened to me on numerous occasions. I also have a 2000 Volvo where this has been a problem. Also there has been a time or two when I could not open the hood which I feel could be a potential hazard due to unforeseen problem such as a engine fire etc.. The truck looks good without the latches on the outside, but believe me

Body Style: Semi-reactor 2-point Belt: No

Dealer Information

Name: Discover Volvo
Address: 5905 US30 East
City: Fort Wayne
State: IN
Zip: 46861-1908
Phone: (219) 749-9745

Failed Component/Part Information

Major Assembly	Description	Location Left-Right	Location Front-Rear	Part Type	Num. Failures	Failure Date	Failure Mileage	Failure Speed	Mfg Contacted	NI Cor
	Crash	Fire	Driver Airbag Deployed	Driver Sidebag Deployed	Passenger Airbag Deployed	Passenger Sidebag Deployed	Num. Injured	Num. Fatalities	Est. Damage	F R
STRUCTURE HOOD ASSEMBLY	NA	NA	Front	Original	3	10/20/1999	154000	60	Yes	
	No	No	NA	NA	NA	NA	NA	NA	NA	

Information on Tire Failure

DOT Number: NA
Manufacturer: NA
Tire Name: NA
Complete Tire Size: NA

Comments: To open the hood, the hood release is located inside the cab of the tractor, like you would find inside a car or pick-up truck. If it is not adjusted right at time of purchase the hood tends to pop open on it's on as you are driving down the road and if you come to a stop or hit a bump in the road it does fly open on it's on. On the date mentioned above the driver was on his way to a delivery appx. 150 miles from home terminal when this problem occurred. There is no way to add any type of temporary fix as there is no way to bungee cord it down anywhere on the inside or outside of the hood, believe me I have tried as this has happened to me on numerous occasions. I also have a 2000 Volvo where this has been a problem. Also there has been a time or two when I could not open the hood which I feel could be a potential hazard due to unforeseen problem such as a engine fire etc.. The truck looks good without the latches on the outside, but believe me