

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

U.S. Department of Transportation
National Highway Traffic Safety Administration

NATIONWIDE 1-888-DASH-2-DOT
 1-888-327-4236
 www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258	
Data Received	Ocl_or _____ rt_dt _____ od_rt _____ up_ltr _____
24-OCT-2000	
Reference No.	
735038	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.
 Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION						
Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or drivers side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
4C3AU52N0XE115731	CHRYSLER	SEBRING	1999			
Purchase Date 01-MAR-2000	Dealer's Name _____		Engine Size (CID/CC/L) 2.5	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection		
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____		No Cylinders _____			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 07300000	Par. Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures 3	Date(s) of Failure(s) <u>01-OCT-2000</u> Mileage at Failure(s) <u>15575</u> Vehicle Speed at Failure(s) <u>30</u>	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION
 (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY TRANSMISSION HAS STALLED ON ME MANY TIMES ONE OF THE TIMES ALMOST CAUSING ME TO GET INTO A VERY SERIOUS ACCIDENT WHEN TURNING INTO A BUSY HIGHWAY. MY CAR HAS BEEN IN DEALERSHIP FOR ALMOST ONE MONTH NOW. I HAVE ALSO HAD PROBLEMS WITH MY BRAKES HAVING THE ROTORS CUT ONCE THEN REPLACED A SECOND TIME. WHEN I TOOK MY CAR IN THE FIRST TIME FOR THE TRANSMISSION THEY SAID IT ONLY NEEDED TRANSMISSION FLUID. WEEKS LATER CAR STALLED ON ME AGAIN AND WHEN WE CHECKED IT, IT HAD NO TRANSMISSION FLUID AND WHEN I TOOK IT BACK TO THE DEALERSHIP THEY SAID IT HAD TWO LEAKS AND I AM STILL WAITING FOR THEM TO RECIEVE PARTS TO FIX. I AM VERY FRUSTRATED AND STRESSED OUT DUE TO THIS BACK AND FORTH WITH THEM. I DO NOT WANT THE VEHICLE AND AM SCARED TO DRIVE IT AGAIN.

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.