

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire (VOQ)**  
 U.S. Department of Transportation  
**National Highway Traffic Safety Administration**  
 NATIONWIDE 1-888-DASH-2-DOT  
 1-888-327-4236  
 www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258	
Data Received	Ocl_or _____ rt_dt _____ od_rt _____ up_ltr _____
24-OCT-2000	Reference No. <b>735035</b>

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.  
 Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

VEHICLE INFORMATION						
Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or drivers side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
<b>1GCGG35K4TF112582</b>	<b>CHEVROLET TRU</b>	<b>VAN</b>	<b>1996</b>			
Purchase Date <b>01-AUG-1996</b>	Dealer's Name _____		Engine Size (CID/CC/L) 5.7	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection		
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____		No Cylinders _____			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input checked="" type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03250000 03270000	Part Name(s) <b>BRAKES:HYDRAULIC:ANTI-SKID SYSTEM</b> <b>BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input type="checkbox"/> No

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

**THIS VAN HAS TWO BRAKING PROBLEMS . IT APPEARS TO HAVE TOO MUCH FRONT BRAKES COMBINED WITH AN OVER SENSITIVE ABS . IT HAS WORN OUT 4 SETS OF FRONT DISC PADS AND YET THE REAR SHOES SHOW LITTLE WEAR . WHEN APPLYING THE BRAKES EVEN ON DRY PAVEMENT THE ABS ACTIVATES TUNING OFF THE FRONT DISC BRAKES AND LEAVES YOU WITH NO BRAKES BECAUSE THE REAR BRAKES DO NOT WORK AND THE ABS CONTINUES TO TURN OFF THE FRONT BRAKES . IN A SUDDEN STOP THE VAN WILL LEAP FOWARD WITH NO BRAKES LIKE ALL FOUR WHEELS ARE ON ICE BEFORE THE ABS SHUTS OFF. THIS BRAKING PROBLEM HAS BEEN LIKE THIS SINCE THE VAN WAS NEW . IT IS A DEADLY BRAKING PROBLEM. I HAVE DRIVEN OVER 1,000,000 MILES IN CHEVYVANS AND PICKUP TRUCKS . I AM FAMILIAR WITH ABS MY LAST TWO NEW TRUCKS HAD IT WITHOUT ANY PROBLEM**

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.