

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 24-OCT-2000 Od_or _____ Rt_dt _____ Od_rt _____ Up_ltr _____ Reference No. 735034	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1GNFK16K3RJ425102	Vehicle Make CHEVROLET TRU	Vehicle Model SUBURBAN	Vehicle Year 1994
Current Odometer Reading			
Purchase Date 01-AUG-1994	Dealer's Name _____		Engine Size (CID/CC/L) 350 CI
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM		Location ☐ Left ☐ Right ☐ Front ☐ Rear
Failed Part(s) ☐ Original ☐ Replacement			
No of Failures 25	Date(s) of Failure(s) 01-MAR-1999 Mileage at Failure(s) 60000 Vehicle Speed at Failure(s) 35		Failed Part(s) Available? ☐ Yes ☐ No
NHTSA Previously Contacted? ☐ Yes ☐ No			
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage		Reported to Police ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
THE TRUCK HAS POOR BRAKING ABILITY, WHICH MAKES IT DIFFICULT TO STOP WHEN NEEDED. ONE ACCIDENT HAS RESULTED AS DESCRIBED, IN 3/1999. MULTIPLE COMPLAINTS AND SERVICE ATTEMPTS HAVE BEEN DONE WITH NO RESULT. MULTIPLE COMPONENTS HAVE BEEN CHANGED AT MY EXPENSE, WITH NO CHANGE. THE DEALER (JOE HOLLAND IN CHARLESTON, WV) STATES THE BRAKES ARE FUNCTIONING AS DESIGNED. THE TRUCK IS VERY DIFFICULT TO STOP IN SITUATIONS WHERE A QUICK STOP IS NEEDED. THE PROBLEM HAS BEEN CHRONIC SINCE THE CAR WAS PURCHASED. IT TAKES A LONG TIME TO SLOW THE CAR DOWN. MANY CLOSE CALLS HAVE HAPPENED. POOR BRAKE PERFORMANCE.*AK			
CONTINUED ON BACK (SEE)			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			