

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

24-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

734992

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make DODGE TRUCK	Vehicle Model RAM 1500	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-JUN-1998	Dealer's Name _____	Engine Size (CID/CC/L) 5.2L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08500000	Part Name(s) ELECTRICAL SYSTEM:IGNITION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 7	Date(s) of Failure(s) 01-JAN-1999 Mileage at Failure(s) 2000 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING, THE TRUCK MAKES CLICKING SOUND COMING FROM THE ENGINE, BUT BEFORE A LOSS OF POWER IS FELT. WHEN WE FIRST TOOK IN THE TRUCK, THE MECHANICS AT CAL WORTHINGTON SAID THEY COULD NOT HEAR ANYTHING OR FEEL ANY LOSS OF POWER. AFTER THEY CLAIMED THEY FIXED THE PROBLEM, THE PROBLEM KEPT COMING BACK. AFTER SEVERAL TIMES THEY STILL CLAIMED THEY DID NOT KNOW WHAT THE PROBLEM WAS, UNTIL WE GOT FURIOUS AND UPSET. THEY CLAIMED THAT THEY KNEW WHAT THE PROBLEM WAS, AND THEY ALSO CLAIMED THAT MOST OF THEIR TRUCKS HAD THE SAME PROBLEM. EVEN THOUGH WE HAVE TAKEN IN OUR TRUCK SEVERAL TIMES, THEY HAVE DONE NOTHING TO STOP THE NOISES AND LOSS OF POWER. TO THIS DAY THE PROBLEM IS STILL OCCURRING SPECIALLY WHEN WHEN GOING UP A SMALL ASCENT. THE PROBLEM

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.