

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

20-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

734815

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4GZ78Y3VC660623	JEEP	GRAND CHEROKEE	1997	

Purchase Date 01-APR-2000	Dealer's Name _____	Engine Size (CID/CC/L) 5.2L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000 07430000	Part Name(s) FUEL:THROTTLE LINKAGES AND CONTROL POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 25-APR-2000 Mileage at Failure(s) <3000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE SPEED CONTINUES AFTER GAS PEDAL IS RELEASED AT SPEEDS BETWEEN 35 AND 60MPH. SPEED CONTINUES UNLESS DRIVER SHIFTS TO NEUTRAL. ENGINE SPEED INCREASES TO 2500RPM WHILE IN NEUTRAL AND REMAINS AT 2500RPM UNTIL CAR IS BRAKED TO LESS THAN 20MPH. THIS FAILURE TO DECELERATE OCCURS EVERY TIME THE VEHICLE IS OPERATED OVER 35MPH. THE BRAKE REPAIR AND DIFFERENTIAL REPLACEMENT OCCURRED BEFORE TAKING DELIVERY OF THE USED VEHICLE. MAYBE THE BRAKE AND DIFFERENTIAL FAILURE ARE RELATED TO THE FAILURE TO DECELERATE WITHOUT THE USE OF THE BRAKING SYSTEM. NAPERVILLE JEEP AND KOLLER DODGE BOTH RECOGNIZED THE ISSUE AND REPLACED THE THROTTLE MOTOR AND THROTTLE BODY BUT THE FAILURE TO DECELERATE CONTINUES. CHRYSLER'S STAR HOTLINE SAYS THIS FAILURE TO DECELERATE

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.