



**DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire (VOQ)**

**NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline**

**FOR AGENCY USE ONLY 258**

Data Received  <b>17-OCT-2000</b>	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No. <b>734579</b>	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or drivers side)</small> <b>KNAFB1215X5797193</b>	Vehicle Make <b>KIA</b>	Vehicle Model <b>SEPHIA</b>	Vehicle Year <b>1999</b>	Current Odometer Reading
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Purchase Date <b>01-SEP-1999</b>	Dealer's Name _____	Engine Size (CID/CC/L) <b>4</b>	<input type="checkbox"/> Turbo
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel
			<input type="checkbox"/> Gas
			<input type="checkbox"/> Fuel Injection

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component <b>06130000</b>	Par. Name(s) <b>FUEL:FUEL LINES FITTINGS AND PUMP</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures	Date(s) of Failure(s) <b>19-SEP-1999</b>	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) <b>1</b>		
	Vehicle Speed at Failure(s) <b>2</b>		

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured <b>0</b>	Number of Fatalities <b>0</b>	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

**SINCE I BOUGHT VEHICLE, PUMP TURNS OFF EARLY. HAD CALLED NUMEROUS TIMES TO DEALERSHIP AND MENTIONED, SAID TO BRING IT IN NEXT SERVICE. WHEN FUEL ASSEMBLY RECALLED, ASSUMED THIS WAS THE PROBLEM. WHEN IT DIDN'T, I KEPT THINKING IT WAS THE GAS STATION PUMP AND WHEN DEALERSHIP ASKED IF ANY ADDTL PROBLEMS (PITRE/THOMAS) MENTIONED, BUT THEY ASSUMED, I THINK, IT WAS PROBABLY GAS PUMP ALSO AND THAT I WAS OVERSENSITIVE. WHEN RECALLED ON 10/9 FOR FUEL INTAKE/EMISSIONS, DEALERSHIP INITIALLY SAID (SAME DAY) THAT THIS IS WHAT CAN CAUSE PUMP TO TURN OFF EARLY (RECALL PROBLEMS AND BALL, ETC), SO I ASSUMED FIXED. THAT DAY (10/9) DEALERSHIP CALLED AND TOLD ME CAR WOULD NOT BE READY TO GO HOME THAT EVENING AND WAS IN PIECES/DISASSEMBLED- THE PART WAS SUPPOSED TO COME IN, AND DIDN**

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.