

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

14-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

734309

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7HC13Z8YJ127126	DODGE TRUCK	RAM	2000	

Purchase Date 01-OCT-1999	Dealer's Name _____	Engine Size (CID/CC/L) 5.9 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 06130000 08310000	Part Name(s) ENGINE FUEL:FUEL LINES FITTINGS AND PUMP ELECTRICAL SYSTEM:WIRING:HARNES:FRONT:UNDERHOOD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 13-SEP-2000 Mileage at Failure(s) 20463 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE POWER CONTROL MODULE AND BODY CONTROL MODULES BLEW OUT TWICE WITHIN THE FIRST 4000 MILES OF THE TRUCKS LIFE THE LEAKY INTAKE MANIFOLD WAS DETECTED AFTER SEVERAL COMPLAINTS OF A TAPPING NOISE IN ENGINE THAT WAS WORSE WHEN ACCELERATING. STILL NOT FIXED VEHICLE STILL HAS REAL BAD TAPPING IN ENGINE. TRUCK DIED WHILE DRIVING DOWN THE ROAD, LEFT ME STRANDED. DIAGNOSIS WAS THAT THE FUEL PUMP MODULE WENT OUT. ELECTRICAL PROBLEMS WITH THE VEHICLE ALSO SHORTED OUT THE CASSETTE PLAYER. I HAVE ALSO HEARD STRANGE BUZZING NOISES IN THE CAB WHILE DRIVING. TOOK BACK TO DEALER AND THEY SAID THEY COULD NOT FIND ANYTHING WRONG. VEHICLE IS STILL NOT RUNNING PROPERLY.

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
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**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

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Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or driver's door frame) 1B7HC13Z8YJ127126	Vehicle Make DODGE TRUCK	Vehicle Model RAM	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-OCT-2099	Dealer's Name _____	Engine Size (CID/CC/L) 5.9 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
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	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

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COPIES OF THIS FORM ARE:

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